



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 13              | 102     | 1                    | 1   | 19                   | 0,77                      |
| 2020 | 2   | 13              | 102     | 1                    | 2   | 19                   | 0,85                      |
| 2020 | 2   | 13              | 102     | 1                    | 3   | 19                   | 1,59                      |
| 2020 | 2   | 13              | 102     | 1                    | 4   | 19                   | 1,52                      |
| 2020 | 2   | 13              | 102     | 1                    | 5   | 19                   | 1,64                      |
| 2020 | 2   | 13              | 102     | 1                    | 6   | 19                   | 1,75                      |
| 2020 | 2   | 13              | 102     | 1                    | 7   | 19                   | 1,66                      |
| 2020 | 2   | 13              | 102     | 1                    | 8   | 19                   | 0,94                      |
| 2020 | 2   | 13              | 102     | 1                    | 9   | 19                   | 0,81                      |
| 2020 | 2   | 13              | 102     | 1                    | 10  | 19                   | 1,94                      |
| 2020 | 2   | 13              | 102     | 1                    | 11  | 19                   | 2,40                      |
| 2020 | 2   | 13              | 102     | 1                    | 12  | 19                   | 2,00                      |
| 2020 | 2   | 13              | 102     | 1                    | 13  | 19                   | 1,67                      |
| 2020 | 2   | 13              | 102     | 1                    | 14  | 19                   | 1,69                      |
| 2020 | 2   | 13              | 102     | 1                    | 15  | 19                   | 1,55                      |
| 2020 | 2   | 13              | 102     | 1                    | 16  | 19                   | 1,17                      |
| 2020 | 2   | 13              | 102     | 1                    | 17  | 19                   | 2,08                      |
| 2020 | 2   | 13              | 102     | 1                    | 18  | 19                   | 2,70                      |
| 2020 | 2   | 13              | 102     | 1                    | 19  | 19                   | 2,41                      |
| 2020 | 2   | 13              | 102     | 1                    | 20  | 19                   | 2,38                      |
| 2020 | 2   | 13              | 102     | 1                    | 21  | 19                   | 1,59                      |
| 2020 | 2   | 13              | 102     | 1                    | 22  | 19                   | 0,63                      |
| 2020 | 2   | 13              | 102     | 1                    | 23  | 19                   | 1,16                      |
| 2020 | 2   | 13              | 102     | 1                    | 24  | 19                   | 0,95                      |
| 2020 | 2   | 13              | 102     | 1                    | 25  | 19                   | 1,97                      |
| 2020 | 2   | 13              | 102     | 1                    | 26  | 19                   | 2,11                      |
| 2020 | 2   | 13              | 102     | 1                    | 27  | 19                   | 1,55                      |
| 2020 | 2   | 13              | 102     | 1                    | 28  | 19                   | 1,91                      |
| 2020 | 2   | 13              | 102     | 1                    | 29  | 19                   | 0,75                      |
| 2020 | 2   | 13              | 102     | 2                    | 1   | 19                   | 0,36                      |
| 2020 | 2   | 13              | 102     | 2                    | 2   | 20                   | 0,37                      |
| 2020 | 2   | 13              | 102     | 2                    | 3   | 19                   | 0,39                      |
| 2020 | 2   | 13              | 102     | 2                    | 4   | 19                   | 0,60                      |
| 2020 | 2   | 13              | 102     | 2                    | 5   | 19                   | 0,78                      |
| 2020 | 2   | 13              | 102     | 2                    | 6   | 19                   | 0,58                      |
| 2020 | 2   | 13              | 102     | 2                    | 7   | 19                   | 1,65                      |
| 2020 | 2   | 13              | 102     | 2                    | 8   | 10                   | 0,33                      |
| 2020 | 2   | 13              | 102     | 2                    | 9   | 11                   | 0,26                      |
| 2020 | 2   | 13              | 102     | 2                    | 10  | 20                   | 0,57                      |
| 2020 | 2   | 13              | 102     | 2                    | 11  | 20                   | 0,50                      |
| 2020 | 2   | 13              | 102     | 2                    | 12  | 19                   | 18,45                     |
| 2020 | 2   | 13              | 102     | 2                    | 13  | 20                   | 0,63                      |
| 2020 | 2   | 13              | 102     | 2                    | 14  | 19                   | 0,80                      |
| 2020 | 2   | 13              | 102     | 2                    | 15  | 19                   | 0,45                      |
| 2020 | 2   | 13              | 102     | 2                    | 16  | 19                   | 0,40                      |
| 2020 | 2   | 13              | 102     | 2                    | 17  | 19                   | 0,64                      |
| 2020 | 2   | 13              | 102     | 2                    | 18  | 20                   | 0,57                      |
| 2020 | 2   | 13              | 102     | 2                    | 19  | 19                   | 0,87                      |
| 2020 | 2   | 13              | 102     | 2                    | 20  | 19                   | 0,47                      |
| 2020 | 2   | 13              | 102     | 2                    | 21  | 19                   | 0,66                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 13              | 102     | 2                    | 22  | 10                   | 0,28                      |
| 2020 | 2   | 13              | 102     | 2                    | 23  | 19                   | 0,32                      |
| 2020 | 2   | 13              | 102     | 2                    | 24  | 19                   | 0,41                      |
| 2020 | 2   | 13              | 102     | 2                    | 25  | 19                   | 0,78                      |
| 2020 | 2   | 13              | 102     | 2                    | 26  | 20                   | 1,00                      |
| 2020 | 2   | 13              | 102     | 2                    | 27  | 20                   | 1,00                      |
| 2020 | 2   | 13              | 102     | 2                    | 28  | 19                   | 1,14                      |
| 2020 | 2   | 13              | 102     | 2                    | 29  | 19                   | 0,40                      |
| 2020 | 2   | 15              | 102     | 1                    | 1   | 18                   | 0,33                      |
| 2020 | 2   | 15              | 102     | 1                    | 2   | 19                   | 0,40                      |
| 2020 | 2   | 15              | 102     | 1                    | 3   | 19                   | 0,48                      |
| 2020 | 2   | 15              | 102     | 1                    | 4   | 19                   | 0,87                      |
| 2020 | 2   | 15              | 102     | 1                    | 5   | 19                   | 1,06                      |
| 2020 | 2   | 15              | 102     | 1                    | 6   | 19                   | 0,77                      |
| 2020 | 2   | 15              | 102     | 1                    | 7   | 19                   | 0,52                      |
| 2020 | 2   | 15              | 102     | 1                    | 8   | 19                   | 0,40                      |
| 2020 | 2   | 15              | 102     | 1                    | 9   | 19                   | 0,73                      |
| 2020 | 2   | 15              | 102     | 1                    | 10  | 19                   | 0,55                      |
| 2020 | 2   | 15              | 102     | 1                    | 11  | 19                   | 0,52                      |
| 2020 | 2   | 15              | 102     | 1                    | 12  | 19                   | 0,58                      |
| 2020 | 2   | 15              | 102     | 1                    | 13  | 19                   | 0,52                      |
| 2020 | 2   | 15              | 102     | 1                    | 14  | 19                   | 0,88                      |
| 2020 | 2   | 15              | 102     | 1                    | 15  | 19                   | 0,30                      |
| 2020 | 2   | 15              | 102     | 1                    | 16  | 19                   | 0,34                      |
| 2020 | 2   | 15              | 102     | 1                    | 17  | 19                   | 0,53                      |
| 2020 | 2   | 15              | 102     | 1                    | 18  | 19                   | 0,51                      |
| 2020 | 2   | 15              | 102     | 1                    | 19  | 19                   | 1,43                      |
| 2020 | 2   | 15              | 102     | 1                    | 20  | 19                   | 0,36                      |
| 2020 | 2   | 15              | 102     | 1                    | 21  | 19                   | 2,76                      |
| 2020 | 2   | 15              | 102     | 1                    | 22  | 18                   | 0,37                      |
| 2020 | 2   | 15              | 102     | 1                    | 23  | 19                   | 0,48                      |
| 2020 | 2   | 15              | 102     | 1                    | 24  | 19                   | 0,53                      |
| 2020 | 2   | 15              | 102     | 1                    | 25  | 19                   | 0,60                      |
| 2020 | 2   | 15              | 102     | 1                    | 26  | 19                   | 0,51                      |
| 2020 | 2   | 15              | 102     | 1                    | 27  | 19                   | 0,41                      |
| 2020 | 2   | 15              | 102     | 1                    | 28  | 19                   | 0,44                      |
| 2020 | 2   | 15              | 102     | 1                    | 29  | 19                   | 0,29                      |
| 2020 | 2   | 15              | 102     | 2                    | 1   | 10                   | 0,20                      |
| 2020 | 2   | 15              | 102     | 2                    | 2   | 19                   | 0,58                      |
| 2020 | 2   | 15              | 102     | 2                    | 3   | 18                   | 1,57                      |
| 2020 | 2   | 15              | 102     | 2                    | 4   | 18                   | 0,62                      |
| 2020 | 2   | 15              | 102     | 2                    | 5   | 18                   | 0,24                      |
| 2020 | 2   | 15              | 102     | 2                    | 6   | 18                   | 0,22                      |
| 2020 | 2   | 15              | 102     | 2                    | 7   | 18                   | 0,26                      |
| 2020 | 2   | 15              | 102     | 2                    | 8   | 10                   | 0,24                      |
| 2020 | 2   | 15              | 102     | 2                    | 9   | 10                   | 0,25                      |
| 2020 | 2   | 15              | 102     | 2                    | 10  | 18                   | 0,21                      |
| 2020 | 2   | 15              | 102     | 2                    | 11  | 18                   | 0,20                      |
| 2020 | 2   | 15              | 102     | 2                    | 12  | 18                   | 0,17                      |
| 2020 | 2   | 15              | 102     | 2                    | 13  | 18                   | 0,18                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 15              | 102     | 2                    | 14  | 18                   | 0,68                      |
| 2020 | 2   | 15              | 102     | 2                    | 15  | 10                   | 0,18                      |
| 2020 | 2   | 15              | 102     | 2                    | 16  | 19                   | 0,23                      |
| 2020 | 2   | 15              | 102     | 2                    | 17  | 18                   | 1,21                      |
| 2020 | 2   | 15              | 102     | 2                    | 18  | 18                   | 0,24                      |
| 2020 | 2   | 15              | 102     | 2                    | 19  | 18                   | 0,40                      |
| 2020 | 2   | 15              | 102     | 2                    | 20  | 18                   | 0,48                      |
| 2020 | 2   | 15              | 102     | 2                    | 21  | 10                   | 0,64                      |
| 2020 | 2   | 15              | 102     | 2                    | 22  | 10                   | 0,20                      |
| 2020 | 2   | 15              | 102     | 2                    | 23  | 19                   | 0,27                      |
| 2020 | 2   | 15              | 102     | 2                    | 24  | 10                   | 0,19                      |
| 2020 | 2   | 15              | 102     | 2                    | 25  | 18                   | 0,23                      |
| 2020 | 2   | 15              | 102     | 2                    | 26  | 10                   | 0,20                      |
| 2020 | 2   | 15              | 102     | 2                    | 27  | 18                   | 0,21                      |
| 2020 | 2   | 15              | 102     | 2                    | 28  | 18                   | 0,21                      |
| 2020 | 2   | 15              | 102     | 2                    | 29  | 10                   | 0,22                      |
| 2020 | 2   | 17              | 102     | 1                    | 1   | 10                   | 0,30                      |
| 2020 | 2   | 17              | 102     | 1                    | 2   | 19                   | 0,46                      |
| 2020 | 2   | 17              | 102     | 1                    | 3   | 19                   | 0,51                      |
| 2020 | 2   | 17              | 102     | 1                    | 4   | 19                   | 0,50                      |
| 2020 | 2   | 17              | 102     | 1                    | 5   | 19                   | 0,58                      |
| 2020 | 2   | 17              | 102     | 1                    | 6   | 19                   | 0,60                      |
| 2020 | 2   | 17              | 102     | 1                    | 7   | 19                   | 0,53                      |
| 2020 | 2   | 17              | 102     | 1                    | 8   | 19                   | 0,48                      |
| 2020 | 2   | 17              | 102     | 1                    | 9   | 19                   | 0,47                      |
| 2020 | 2   | 17              | 102     | 1                    | 10  | 19                   | 0,50                      |
| 2020 | 2   | 17              | 102     | 1                    | 11  | 19                   | 0,59                      |
| 2020 | 2   | 17              | 102     | 1                    | 12  | 19                   | 0,58                      |
| 2020 | 2   | 17              | 102     | 1                    | 13  | 19                   | 0,52                      |
| 2020 | 2   | 17              | 102     | 1                    | 14  | 19                   | 0,54                      |
| 2020 | 2   | 17              | 102     | 1                    | 15  | 19                   | 0,59                      |
| 2020 | 2   | 17              | 102     | 1                    | 16  | 19                   | 0,91                      |
| 2020 | 2   | 17              | 102     | 1                    | 17  | 19                   | 0,46                      |
| 2020 | 2   | 17              | 102     | 1                    | 18  | 19                   | 0,55                      |
| 2020 | 2   | 17              | 102     | 1                    | 19  | 19                   | 0,85                      |
| 2020 | 2   | 17              | 102     | 1                    | 20  | 19                   | 0,54                      |
| 2020 | 2   | 17              | 102     | 1                    | 21  | 19                   | 0,52                      |
| 2020 | 2   | 17              | 102     | 1                    | 22  | 19                   | 0,51                      |
| 2020 | 2   | 17              | 102     | 1                    | 23  | 19                   | 0,63                      |
| 2020 | 2   | 17              | 102     | 1                    | 24  | 19                   | 0,50                      |
| 2020 | 2   | 17              | 102     | 1                    | 25  | 19                   | 0,52                      |
| 2020 | 2   | 17              | 102     | 1                    | 26  | 19                   | 0,73                      |
| 2020 | 2   | 17              | 102     | 1                    | 27  | 19                   | 0,42                      |
| 2020 | 2   | 17              | 102     | 1                    | 28  | 19                   | 0,48                      |
| 2020 | 2   | 17              | 102     | 1                    | 29  | 19                   | 0,41                      |
| 2020 | 2   | 17              | 102     | 2                    | 1   | 10                   | 0,19                      |
| 2020 | 2   | 17              | 102     | 2                    | 2   | 19                   | 0,26                      |
| 2020 | 2   | 17              | 102     | 2                    | 3   | 19                   | 0,24                      |
| 2020 | 2   | 17              | 102     | 2                    | 4   | 19                   | 0,24                      |
| 2020 | 2   | 17              | 102     | 2                    | 5   | 19                   | 0,29                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 17              | 102     | 2                    | 6   | 19                   | 0,26                      |
| 2020 | 2   | 17              | 102     | 2                    | 7   | 19                   | 0,25                      |
| 2020 | 2   | 17              | 102     | 2                    | 8   | 10                   | 0,19                      |
| 2020 | 2   | 17              | 102     | 2                    | 9   | 19                   | 0,27                      |
| 2020 | 2   | 17              | 102     | 2                    | 10  | 19                   | 0,25                      |
| 2020 | 2   | 17              | 102     | 2                    | 11  | 19                   | 0,25                      |
| 2020 | 2   | 17              | 102     | 2                    | 12  | 19                   | 0,27                      |
| 2020 | 2   | 17              | 102     | 2                    | 13  | 19                   | 0,26                      |
| 2020 | 2   | 17              | 102     | 2                    | 14  | 10                   | 0,20                      |
| 2020 | 2   | 17              | 102     | 2                    | 15  | 10                   | 0,17                      |
| 2020 | 2   | 17              | 102     | 2                    | 16  | 19                   | 0,48                      |
| 2020 | 2   | 17              | 102     | 2                    | 17  | 19                   | 0,23                      |
| 2020 | 2   | 17              | 102     | 2                    | 18  | 19                   | 0,37                      |
| 2020 | 2   | 17              | 102     | 2                    | 19  | 19                   | 0,71                      |
| 2020 | 2   | 17              | 102     | 2                    | 20  | 19                   | 0,25                      |
| 2020 | 2   | 17              | 102     | 2                    | 21  | 10                   | 0,20                      |
| 2020 | 2   | 17              | 102     | 2                    | 22  | 10                   | 0,23                      |
| 2020 | 2   | 17              | 102     | 2                    | 23  | 19                   | 0,27                      |
| 2020 | 2   | 17              | 102     | 2                    | 24  | 19                   | 0,28                      |
| 2020 | 2   | 17              | 102     | 2                    | 25  | 19                   | 0,32                      |
| 2020 | 2   | 17              | 102     | 2                    | 26  | 19                   | 0,52                      |
| 2020 | 2   | 17              | 102     | 2                    | 27  | 19                   | 0,22                      |
| 2020 | 2   | 17              | 102     | 2                    | 28  | 19                   | 0,25                      |
| 2020 | 2   | 17              | 102     | 2                    | 29  | 10                   | 0,19                      |
| 2020 | 2   | 18              | 102     | 1                    | 1   | 19                   | 0,49                      |
| 2020 | 2   | 18              | 102     | 1                    | 2   | 19                   | 0,40                      |
| 2020 | 2   | 18              | 102     | 1                    | 3   | 19                   | 1,44                      |
| 2020 | 2   | 18              | 102     | 1                    | 4   | 19                   | 0,89                      |
| 2020 | 2   | 18              | 102     | 1                    | 5   | 19                   | 2,08                      |
| 2020 | 2   | 18              | 102     | 1                    | 6   | 19                   | 0,65                      |
| 2020 | 2   | 18              | 102     | 1                    | 7   | 19                   | 1,20                      |
| 2020 | 2   | 18              | 102     | 1                    | 8   | 19                   | 0,37                      |
| 2020 | 2   | 18              | 102     | 1                    | 9   | 19                   | 0,41                      |
| 2020 | 2   | 18              | 102     | 1                    | 10  | 19                   | 0,69                      |
| 2020 | 2   | 18              | 102     | 1                    | 11  | 19                   | 0,85                      |
| 2020 | 2   | 18              | 102     | 1                    | 12  | 19                   | 1,21                      |
| 2020 | 2   | 18              | 102     | 1                    | 13  | 19                   | 0,33                      |
| 2020 | 2   | 18              | 102     | 1                    | 14  | 19                   | 0,93                      |
| 2020 | 2   | 18              | 102     | 1                    | 15  | 19                   | 0,26                      |
| 2020 | 2   | 18              | 102     | 1                    | 16  | 19                   | 0,63                      |
| 2020 | 2   | 18              | 102     | 1                    | 17  | 19                   | 1,20                      |
| 2020 | 2   | 18              | 102     | 1                    | 18  | 19                   | 1,88                      |
| 2020 | 2   | 18              | 102     | 1                    | 19  | 19                   | 2,13                      |
| 2020 | 2   | 18              | 102     | 1                    | 20  | 19                   | 1,32                      |
| 2020 | 2   | 18              | 102     | 1                    | 21  | 19                   | 0,45                      |
| 2020 | 2   | 18              | 102     | 1                    | 22  | 19                   | 0,31                      |
| 2020 | 2   | 18              | 102     | 1                    | 23  | 19                   | 0,39                      |
| 2020 | 2   | 18              | 102     | 1                    | 24  | 19                   | 1,39                      |
| 2020 | 2   | 18              | 102     | 1                    | 25  | 19                   | 1,27                      |
| 2020 | 2   | 18              | 102     | 1                    | 26  | 19                   | 3,96                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 18              | 102     | 1                    | 27  | 19                   | 2,20                      |
| 2020 | 2   | 18              | 102     | 1                    | 28  | 19                   | 5,83                      |
| 2020 | 2   | 18              | 102     | 1                    | 29  | 19                   | 2,05                      |
| 2020 | 2   | 18              | 102     | 2                    | 1   | 19                   | 0,15                      |
| 2020 | 2   | 18              | 102     | 2                    | 2   | 20                   | 0,14                      |
| 2020 | 2   | 18              | 102     | 2                    | 3   | 20                   | 0,13                      |
| 2020 | 2   | 18              | 102     | 2                    | 4   | 20                   | 0,18                      |
| 2020 | 2   | 18              | 102     | 2                    | 5   | 19                   | 0,16                      |
| 2020 | 2   | 18              | 102     | 2                    | 6   | 20                   | 0,25                      |
| 2020 | 2   | 18              | 102     | 2                    | 7   | 19                   | 0,21                      |
| 2020 | 2   | 18              | 102     | 2                    | 8   | 20                   | 0,20                      |
| 2020 | 2   | 18              | 102     | 2                    | 9   | 20                   | 0,21                      |
| 2020 | 2   | 18              | 102     | 2                    | 10  | 20                   | 0,18                      |
| 2020 | 2   | 18              | 102     | 2                    | 11  | 20                   | 0,23                      |
| 2020 | 2   | 18              | 102     | 2                    | 12  | 19                   | 0,14                      |
| 2020 | 2   | 18              | 102     | 2                    | 13  | 20                   | 0,21                      |
| 2020 | 2   | 18              | 102     | 2                    | 14  | 19                   | 0,26                      |
| 2020 | 2   | 18              | 102     | 2                    | 15  | 20                   | 0,27                      |
| 2020 | 2   | 18              | 102     | 2                    | 16  | 20                   | 0,22                      |
| 2020 | 2   | 18              | 102     | 2                    | 17  | 19                   | 0,15                      |
| 2020 | 2   | 18              | 102     | 2                    | 18  | 19                   | 0,28                      |
| 2020 | 2   | 18              | 102     | 2                    | 19  | 19                   | 0,19                      |
| 2020 | 2   | 18              | 102     | 2                    | 20  | 19                   | 0,17                      |
| 2020 | 2   | 18              | 102     | 2                    | 21  | 20                   | 0,20                      |
| 2020 | 2   | 18              | 102     | 2                    | 22  | 19                   | 0,16                      |
| 2020 | 2   | 18              | 102     | 2                    | 23  | 19                   | 0,13                      |
| 2020 | 2   | 18              | 102     | 2                    | 24  | 19                   | 0,13                      |
| 2020 | 2   | 18              | 102     | 2                    | 25  | 19                   | 0,23                      |
| 2020 | 2   | 18              | 102     | 2                    | 26  | 20                   | 0,16                      |
| 2020 | 2   | 18              | 102     | 2                    | 27  | 19                   | 0,26                      |
| 2020 | 2   | 18              | 102     | 2                    | 28  | 20                   | 0,17                      |
| 2020 | 2   | 18              | 102     | 2                    | 29  | 19                   | 0,17                      |
| 2020 | 2   | 19              | 102     | 1                    | 1   | 19                   | 0,83                      |
| 2020 | 2   | 19              | 102     | 1                    | 2   | 19                   | 0,72                      |
| 2020 | 2   | 19              | 102     | 1                    | 3   | 19                   | 0,78                      |
| 2020 | 2   | 19              | 102     | 1                    | 4   | 19                   | 0,98                      |
| 2020 | 2   | 19              | 102     | 1                    | 5   | 19                   | 0,94                      |
| 2020 | 2   | 19              | 102     | 1                    | 6   | 19                   | 0,95                      |
| 2020 | 2   | 19              | 102     | 1                    | 7   | 19                   | 1,16                      |
| 2020 | 2   | 19              | 102     | 1                    | 8   | 19                   | 1,04                      |
| 2020 | 2   | 19              | 102     | 1                    | 9   | 19                   | 0,65                      |
| 2020 | 2   | 19              | 102     | 1                    | 10  | 19                   | 5,68                      |
| 2020 | 2   | 19              | 102     | 1                    | 11  | 19                   | 0,84                      |
| 2020 | 2   | 19              | 102     | 1                    | 12  | 19                   | 1,22                      |
| 2020 | 2   | 19              | 102     | 1                    | 13  | 19                   | 1,77                      |
| 2020 | 2   | 19              | 102     | 1                    | 14  | 19                   | 1,03                      |
| 2020 | 2   | 19              | 102     | 1                    | 15  | 19                   | 0,78                      |
| 2020 | 2   | 19              | 102     | 1                    | 16  | 19                   | 0,80                      |
| 2020 | 2   | 19              | 102     | 1                    | 17  | 19                   | 1,13                      |
| 2020 | 2   | 19              | 102     | 1                    | 18  | 19                   | 1,02                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 19              | 102     | 1                    | 19  | 19                   | 1,42                      |
| 2020 | 2   | 19              | 102     | 1                    | 20  | 19                   | 0,96                      |
| 2020 | 2   | 19              | 102     | 1                    | 21  | 19                   | 0,96                      |
| 2020 | 2   | 19              | 102     | 1                    | 22  | 19                   | 3,13                      |
| 2020 | 2   | 19              | 102     | 1                    | 23  | 19                   | 1,71                      |
| 2020 | 2   | 19              | 102     | 1                    | 24  | 19                   | 2,18                      |
| 2020 | 2   | 19              | 102     | 1                    | 25  | 19                   | 1,32                      |
| 2020 | 2   | 19              | 102     | 1                    | 26  | 19                   | 1,13                      |
| 2020 | 2   | 19              | 102     | 1                    | 27  | 19                   | 1,12                      |
| 2020 | 2   | 19              | 102     | 1                    | 28  | 19                   | 2,43                      |
| 2020 | 2   | 19              | 102     | 1                    | 29  | 19                   | 0,82                      |
| 2020 | 2   | 19              | 102     | 2                    | 1   | 19                   | 0,70                      |
| 2020 | 2   | 19              | 102     | 2                    | 2   | 19                   | 0,43                      |
| 2020 | 2   | 19              | 102     | 2                    | 3   | 20                   | 0,54                      |
| 2020 | 2   | 19              | 102     | 2                    | 4   | 19                   | 1,07                      |
| 2020 | 2   | 19              | 102     | 2                    | 5   | 19                   | 0,65                      |
| 2020 | 2   | 19              | 102     | 2                    | 6   | 19                   | 0,84                      |
| 2020 | 2   | 19              | 102     | 2                    | 7   | 19                   | 1,27                      |
| 2020 | 2   | 19              | 102     | 2                    | 8   | 20                   | 0,43                      |
| 2020 | 2   | 19              | 102     | 2                    | 9   | 19                   | 0,53                      |
| 2020 | 2   | 19              | 102     | 2                    | 10  | 20                   | 0,74                      |
| 2020 | 2   | 19              | 102     | 2                    | 11  | 19                   | 0,99                      |
| 2020 | 2   | 19              | 102     | 2                    | 12  | 19                   | 0,85                      |
| 2020 | 2   | 19              | 102     | 2                    | 13  | 19                   | 0,72                      |
| 2020 | 2   | 19              | 102     | 2                    | 14  | 19                   | 1,24                      |
| 2020 | 2   | 19              | 102     | 2                    | 15  | 19                   | 0,63                      |
| 2020 | 2   | 19              | 102     | 2                    | 16  | 20                   | 0,55                      |
| 2020 | 2   | 19              | 102     | 2                    | 17  | 20                   | 0,38                      |
| 2020 | 2   | 19              | 102     | 2                    | 18  | 19                   | 0,59                      |
| 2020 | 2   | 19              | 102     | 2                    | 19  | 19                   | 0,34                      |
| 2020 | 2   | 19              | 102     | 2                    | 20  | 19                   | 0,64                      |
| 2020 | 2   | 19              | 102     | 2                    | 21  | 19                   | 0,55                      |
| 2020 | 2   | 19              | 102     | 2                    | 22  | 19                   | 0,37                      |
| 2020 | 2   | 19              | 102     | 2                    | 23  | 19                   | 0,49                      |
| 2020 | 2   | 19              | 102     | 2                    | 24  | 20                   | 0,61                      |
| 2020 | 2   | 19              | 102     | 2                    | 25  | 19                   | 0,72                      |
| 2020 | 2   | 19              | 102     | 2                    | 26  | 19                   | 0,34                      |
| 2020 | 2   | 19              | 102     | 2                    | 27  | 19                   | 0,37                      |
| 2020 | 2   | 19              | 102     | 2                    | 28  | 19                   | 0,65                      |
| 2020 | 2   | 19              | 102     | 2                    | 29  | 19                   | 0,31                      |
| 2020 | 2   | 20              | 102     | 1                    | 1   | 19                   | 0,48                      |
| 2020 | 2   | 20              | 102     | 1                    | 2   | 19                   | 0,51                      |
| 2020 | 2   | 20              | 102     | 1                    | 3   | 19                   | 0,75                      |
| 2020 | 2   | 20              | 102     | 1                    | 4   | 19                   | 0,63                      |
| 2020 | 2   | 20              | 102     | 1                    | 5   | 19                   | 0,59                      |
| 2020 | 2   | 20              | 102     | 1                    | 6   | 19                   | 0,51                      |
| 2020 | 2   | 20              | 102     | 1                    | 7   | 19                   | 0,80                      |
| 2020 | 2   | 20              | 102     | 1                    | 8   | 19                   | 0,45                      |
| 2020 | 2   | 20              | 102     | 1                    | 9   | 10                   | 0,36                      |
| 2020 | 2   | 20              | 102     | 1                    | 10  | 19                   | 0,98                      |



INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 20              | 102     | 1                    | 11  | 19                   | 1,29                      |
| 2020 | 2   | 20              | 102     | 1                    | 12  | 19                   | 5,46                      |
| 2020 | 2   | 20              | 102     | 1                    | 13  | 19                   | 0,81                      |
| 2020 | 2   | 20              | 102     | 1                    | 14  | 19                   | 0,61                      |
| 2020 | 2   | 20              | 102     | 1                    | 15  | 19                   | 0,43                      |
| 2020 | 2   | 20              | 102     | 1                    | 16  | 19                   | 0,58                      |
| 2020 | 2   | 20              | 102     | 1                    | 17  | 19                   | 1,02                      |
| 2020 | 2   | 20              | 102     | 1                    | 18  | 19                   | 1,27                      |
| 2020 | 2   | 20              | 102     | 1                    | 19  | 19                   | 1,46                      |
| 2020 | 2   | 20              | 102     | 1                    | 20  | 19                   | 0,63                      |
| 2020 | 2   | 20              | 102     | 1                    | 21  | 19                   | 1,24                      |
| 2020 | 2   | 20              | 102     | 1                    | 22  | 19                   | 0,38                      |
| 2020 | 2   | 20              | 102     | 1                    | 23  | 19                   | 0,57                      |
| 2020 | 2   | 20              | 102     | 1                    | 24  | 19                   | 0,80                      |
| 2020 | 2   | 20              | 102     | 1                    | 25  | 19                   | 0,56                      |
| 2020 | 2   | 20              | 102     | 1                    | 26  | 19                   | 0,64                      |
| 2020 | 2   | 20              | 102     | 1                    | 27  | 19                   | 1,19                      |
| 2020 | 2   | 20              | 102     | 1                    | 28  | 19                   | 1,00                      |
| 2020 | 2   | 20              | 102     | 1                    | 29  | 19                   | 0,47                      |
| 2020 | 2   | 20              | 102     | 2                    | 1   | 19                   | 0,67                      |
| 2020 | 2   | 20              | 102     | 2                    | 2   | 19                   | 0,65                      |
| 2020 | 2   | 20              | 102     | 2                    | 3   | 19                   | 0,71                      |
| 2020 | 2   | 20              | 102     | 2                    | 4   | 19                   | 0,79                      |
| 2020 | 2   | 20              | 102     | 2                    | 5   | 19                   | 0,62                      |
| 2020 | 2   | 20              | 102     | 2                    | 6   | 19                   | 0,62                      |
| 2020 | 2   | 20              | 102     | 2                    | 7   | 19                   | 0,90                      |
| 2020 | 2   | 20              | 102     | 2                    | 8   | 19                   | 0,37                      |
| 2020 | 2   | 20              | 102     | 2                    | 9   | 11                   | 0,36                      |
| 2020 | 2   | 20              | 102     | 2                    | 10  | 19                   | 0,74                      |
| 2020 | 2   | 20              | 102     | 2                    | 11  | 19                   | 1,87                      |
| 2020 | 2   | 20              | 102     | 2                    | 12  | 19                   | 4,77                      |
| 2020 | 2   | 20              | 102     | 2                    | 13  | 19                   | 0,87                      |
| 2020 | 2   | 20              | 102     | 2                    | 14  | 19                   | 0,36                      |
| 2020 | 2   | 20              | 102     | 2                    | 15  | 19                   | 14,81                     |
| 2020 | 2   | 20              | 102     | 2                    | 16  | 19                   | 0,33                      |
| 2020 | 2   | 20              | 102     | 2                    | 17  | 19                   | 1,08                      |
| 2020 | 2   | 20              | 102     | 2                    | 18  | 19                   | 1,79                      |
| 2020 | 2   | 20              | 102     | 2                    | 19  | 19                   | 0,95                      |
| 2020 | 2   | 20              | 102     | 2                    | 20  | 19                   | 0,73                      |
| 2020 | 2   | 20              | 102     | 2                    | 21  | 19                   | 1,09                      |
| 2020 | 2   | 20              | 102     | 2                    | 22  | 10                   | 0,35                      |
| 2020 | 2   | 20              | 102     | 2                    | 23  | 19                   | 0,26                      |
| 2020 | 2   | 20              | 102     | 2                    | 24  | 19                   | 0,28                      |
| 2020 | 2   | 20              | 102     | 2                    | 25  | 19                   | 0,58                      |
| 2020 | 2   | 20              | 102     | 2                    | 26  | 19                   | 1,27                      |
| 2020 | 2   | 20              | 102     | 2                    | 27  | 20                   | 1,17                      |
| 2020 | 2   | 20              | 102     | 2                    | 28  | 19                   | 0,88                      |
| 2020 | 2   | 20              | 102     | 2                    | 29  | 19                   | 0,97                      |
| 2020 | 2   | 23              | 102     | 1                    | 1   | 19                   | 0,89                      |
| 2020 | 2   | 23              | 102     | 1                    | 2   | 19                   | 0,91                      |



INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 23              | 102     | 1                    | 3   | 19                   | 1,21                      |
| 2020 | 2   | 23              | 102     | 1                    | 4   | 19                   | 1,25                      |
| 2020 | 2   | 23              | 102     | 1                    | 5   | 19                   | 1,51                      |
| 2020 | 2   | 23              | 102     | 1                    | 6   | 19                   | 1,48                      |
| 2020 | 2   | 23              | 102     | 1                    | 7   | 19                   | 1,77                      |
| 2020 | 2   | 23              | 102     | 1                    | 8   | 19                   | 1,04                      |
| 2020 | 2   | 23              | 102     | 1                    | 9   | 19                   | 0,84                      |
| 2020 | 2   | 23              | 102     | 1                    | 10  | 19                   | 1,38                      |
| 2020 | 2   | 23              | 102     | 1                    | 11  | 19                   | 1,38                      |
| 2020 | 2   | 23              | 102     | 1                    | 12  | 19                   | 1,89                      |
| 2020 | 2   | 23              | 102     | 1                    | 13  | 19                   | 1,24                      |
| 2020 | 2   | 23              | 102     | 1                    | 14  | 19                   | 1,16                      |
| 2020 | 2   | 23              | 102     | 1                    | 15  | 19                   | 0,94                      |
| 2020 | 2   | 23              | 102     | 1                    | 16  | 19                   | 1,18                      |
| 2020 | 2   | 23              | 102     | 1                    | 17  | 19                   | 1,31                      |
| 2020 | 2   | 23              | 102     | 1                    | 18  | 19                   | 1,24                      |
| 2020 | 2   | 23              | 102     | 1                    | 19  | 19                   | 1,17                      |
| 2020 | 2   | 23              | 102     | 1                    | 20  | 19                   | 1,31                      |
| 2020 | 2   | 23              | 102     | 1                    | 21  | 19                   | 1,19                      |
| 2020 | 2   | 23              | 102     | 1                    | 22  | 19                   | 0,96                      |
| 2020 | 2   | 23              | 102     | 1                    | 23  | 19                   | 0,96                      |
| 2020 | 2   | 23              | 102     | 1                    | 24  | 19                   | 1,40                      |
| 2020 | 2   | 23              | 102     | 1                    | 25  | 19                   | 1,20                      |
| 2020 | 2   | 23              | 102     | 1                    | 26  | 19                   | 1,09                      |
| 2020 | 2   | 23              | 102     | 1                    | 27  | 19                   | 1,22                      |
| 2020 | 2   | 23              | 102     | 1                    | 28  | 19                   | 1,10                      |
| 2020 | 2   | 23              | 102     | 1                    | 29  | 19                   | 0,86                      |
| 2020 | 2   | 23              | 102     | 2                    | 1   | 19                   | 0,59                      |
| 2020 | 2   | 23              | 102     | 2                    | 2   | 19                   | 0,78                      |
| 2020 | 2   | 23              | 102     | 2                    | 3   | 19                   | 0,71                      |
| 2020 | 2   | 23              | 102     | 2                    | 4   | 19                   | 1,11                      |
| 2020 | 2   | 23              | 102     | 2                    | 5   | 19                   | 1,42                      |
| 2020 | 2   | 23              | 102     | 2                    | 6   | 19                   | 0,60                      |
| 2020 | 2   | 23              | 102     | 2                    | 7   | 19                   | 1,25                      |
| 2020 | 2   | 23              | 102     | 2                    | 8   | 19                   | 0,61                      |
| 2020 | 2   | 23              | 102     | 2                    | 9   | 20                   | 1,00                      |
| 2020 | 2   | 23              | 102     | 2                    | 10  | 19                   | 0,46                      |
| 2020 | 2   | 23              | 102     | 2                    | 11  | 19                   | 0,40                      |
| 2020 | 2   | 23              | 102     | 2                    | 12  | 19                   | 0,48                      |
| 2020 | 2   | 23              | 102     | 2                    | 13  | 19                   | 0,45                      |
| 2020 | 2   | 23              | 102     | 2                    | 14  | 19                   | 0,54                      |
| 2020 | 2   | 23              | 102     | 2                    | 15  | 20                   | 0,71                      |
| 2020 | 2   | 23              | 102     | 2                    | 16  | 19                   | 0,64                      |
| 2020 | 2   | 23              | 102     | 2                    | 17  | 19                   | 2,93                      |
| 2020 | 2   | 23              | 102     | 2                    | 18  | 20                   | 0,73                      |
| 2020 | 2   | 23              | 102     | 2                    | 19  | 10                   | 0,55                      |
| 2020 | 2   | 23              | 102     | 2                    | 20  | 20                   | 1,15                      |
| 2020 | 2   | 23              | 102     | 2                    | 21  | 19                   | 0,46                      |
| 2020 | 2   | 23              | 102     | 2                    | 22  | 19                   | 0,57                      |
| 2020 | 2   | 23              | 102     | 2                    | 23  | 19                   | 0,45                      |





## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 23              | 102     | 2                    | 24  | 19                   | 0,60                      |
| 2020 | 2   | 23              | 102     | 2                    | 25  | 19                   | 0,42                      |
| 2020 | 2   | 23              | 102     | 2                    | 26  | 20                   | 0,69                      |
| 2020 | 2   | 23              | 102     | 2                    | 27  | 19                   | 0,48                      |
| 2020 | 2   | 23              | 102     | 2                    | 28  | 19                   | 0,58                      |
| 2020 | 2   | 23              | 102     | 2                    | 29  | 19                   | 0,51                      |
| 2020 | 2   | 25              | 102     | 1                    | 1   | 10                   | 0,55                      |
| 2020 | 2   | 25              | 102     | 1                    | 2   | 19                   | 0,38                      |
| 2020 | 2   | 25              | 102     | 1                    | 3   | 19                   | 0,37                      |
| 2020 | 2   | 25              | 102     | 1                    | 4   | 19                   | 0,37                      |
| 2020 | 2   | 25              | 102     | 1                    | 5   | 19                   | 0,40                      |
| 2020 | 2   | 25              | 102     | 1                    | 6   | 19                   | 0,50                      |
| 2020 | 2   | 25              | 102     | 1                    | 7   | 19                   | 0,38                      |
| 2020 | 2   | 25              | 102     | 1                    | 8   | 10                   | 0,33                      |
| 2020 | 2   | 25              | 102     | 1                    | 9   | 19                   | 0,40                      |
| 2020 | 2   | 25              | 102     | 1                    | 10  | 19                   | 1,11                      |
| 2020 | 2   | 25              | 102     | 1                    | 11  | 19                   | 0,64                      |
| 2020 | 2   | 25              | 102     | 1                    | 12  | 19                   | 0,39                      |
| 2020 | 2   | 25              | 102     | 1                    | 13  | 19                   | 0,39                      |
| 2020 | 2   | 25              | 102     | 1                    | 14  | 19                   | 0,61                      |
| 2020 | 2   | 25              | 102     | 1                    | 15  | 19                   | 0,42                      |
| 2020 | 2   | 25              | 102     | 1                    | 16  | 19                   | 0,36                      |
| 2020 | 2   | 25              | 102     | 1                    | 17  | 19                   | 0,37                      |
| 2020 | 2   | 25              | 102     | 1                    | 18  | 19                   | 0,31                      |
| 2020 | 2   | 25              | 102     | 1                    | 19  | 19                   | 0,36                      |
| 2020 | 2   | 25              | 102     | 1                    | 20  | 19                   | 0,40                      |
| 2020 | 2   | 25              | 102     | 1                    | 21  | 19                   | 0,37                      |
| 2020 | 2   | 25              | 102     | 1                    | 22  | 19                   | 0,48                      |
| 2020 | 2   | 25              | 102     | 1                    | 23  | 19                   | 0,39                      |
| 2020 | 2   | 25              | 102     | 1                    | 24  | 19                   | 0,75                      |
| 2020 | 2   | 25              | 102     | 1                    | 25  | 19                   | 0,51                      |
| 2020 | 2   | 25              | 102     | 1                    | 26  | 19                   | 1,28                      |
| 2020 | 2   | 25              | 102     | 1                    | 27  | 19                   | 0,84                      |
| 2020 | 2   | 25              | 102     | 1                    | 28  | 19                   | 0,44                      |
| 2020 | 2   | 25              | 102     | 1                    | 29  | 19                   | 0,42                      |
| 2020 | 2   | 25              | 102     | 2                    | 1   | 10                   | 0,34                      |
| 2020 | 2   | 25              | 102     | 2                    | 2   | 19                   | 0,37                      |
| 2020 | 2   | 25              | 102     | 2                    | 3   | 10                   | 0,53                      |
| 2020 | 2   | 25              | 102     | 2                    | 4   | 10                   | 0,26                      |
| 2020 | 2   | 25              | 102     | 2                    | 5   | 10                   | 0,24                      |
| 2020 | 2   | 25              | 102     | 2                    | 6   | 10                   | 0,80                      |
| 2020 | 2   | 25              | 102     | 2                    | 7   | 10                   | 0,24                      |
| 2020 | 2   | 25              | 102     | 2                    | 8   | 10                   | 0,31                      |
| 2020 | 2   | 25              | 102     | 2                    | 9   | 19                   | 0,38                      |
| 2020 | 2   | 25              | 102     | 2                    | 10  | 10                   | 0,25                      |
| 2020 | 2   | 25              | 102     | 2                    | 11  | 10                   | 4,62                      |
| 2020 | 2   | 25              | 102     | 2                    | 12  | 10                   | 0,27                      |
| 2020 | 2   | 25              | 102     | 2                    | 13  | 18                   | 0,33                      |
| 2020 | 2   | 25              | 102     | 2                    | 14  | 10                   | 0,26                      |
| 2020 | 2   | 25              | 102     | 2                    | 15  | 10                   | 0,90                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 25              | 102     | 2                    | 16  | 19                   | 0,34                      |
| 2020 | 2   | 25              | 102     | 2                    | 17  | 10                   | 0,27                      |
| 2020 | 2   | 25              | 102     | 2                    | 18  | 10                   | 0,33                      |
| 2020 | 2   | 25              | 102     | 2                    | 19  | 18                   | 0,38                      |
| 2020 | 2   | 25              | 102     | 2                    | 20  | 10                   | 0,25                      |
| 2020 | 2   | 25              | 102     | 2                    | 21  | 10                   | 0,44                      |
| 2020 | 2   | 25              | 102     | 2                    | 22  | 10                   | 0,40                      |
| 2020 | 2   | 25              | 102     | 2                    | 23  | 19                   | 0,29                      |
| 2020 | 2   | 25              | 102     | 2                    | 24  | 10                   | 0,38                      |
| 2020 | 2   | 25              | 102     | 2                    | 25  | 10                   | 0,71                      |
| 2020 | 2   | 25              | 102     | 2                    | 26  | 10                   | 0,61                      |
| 2020 | 2   | 25              | 102     | 2                    | 27  | 10                   | 0,41                      |
| 2020 | 2   | 25              | 102     | 2                    | 28  | 10                   | 0,37                      |
| 2020 | 2   | 25              | 102     | 2                    | 29  | 10                   | 0,58                      |
| 2020 | 2   | 27              | 102     | 1                    | 1   | 19                   | 0,65                      |
| 2020 | 2   | 27              | 102     | 1                    | 2   | 19                   | 0,65                      |
| 2020 | 2   | 27              | 102     | 1                    | 3   | 19                   | 1,27                      |
| 2020 | 2   | 27              | 102     | 1                    | 4   | 19                   | 0,82                      |
| 2020 | 2   | 27              | 102     | 1                    | 5   | 19                   | 1,22                      |
| 2020 | 2   | 27              | 102     | 1                    | 6   | 19                   | 1,28                      |
| 2020 | 2   | 27              | 102     | 1                    | 7   | 19                   | 1,64                      |
| 2020 | 2   | 27              | 102     | 1                    | 8   | 19                   | 0,73                      |
| 2020 | 2   | 27              | 102     | 1                    | 9   | 20                   | 1,12                      |
| 2020 | 2   | 27              | 102     | 1                    | 10  | 19                   | 2,22                      |
| 2020 | 2   | 27              | 102     | 1                    | 11  | 19                   | 0,85                      |
| 2020 | 2   | 27              | 102     | 1                    | 12  | 19                   | 0,96                      |
| 2020 | 2   | 27              | 102     | 1                    | 13  | 19                   | 1,08                      |
| 2020 | 2   | 27              | 102     | 1                    | 14  | 19                   | 2,11                      |
| 2020 | 2   | 27              | 102     | 1                    | 15  | 19                   | 0,62                      |
| 2020 | 2   | 27              | 102     | 1                    | 16  | 19                   | 0,62                      |
| 2020 | 2   | 27              | 102     | 1                    | 17  | 19                   | 1,27                      |
| 2020 | 2   | 27              | 102     | 1                    | 18  | 19                   | 1,29                      |
| 2020 | 2   | 27              | 102     | 1                    | 19  | 19                   | 1,16                      |
| 2020 | 2   | 27              | 102     | 1                    | 20  | 19                   | 1,40                      |
| 2020 | 2   | 27              | 102     | 1                    | 21  | 19                   | 0,98                      |
| 2020 | 2   | 27              | 102     | 1                    | 22  | 19                   | 0,77                      |
| 2020 | 2   | 27              | 102     | 1                    | 23  | 19                   | 1,12                      |
| 2020 | 2   | 27              | 102     | 1                    | 24  | 19                   | 1,27                      |
| 2020 | 2   | 27              | 102     | 1                    | 25  | 19                   | 1,30                      |
| 2020 | 2   | 27              | 102     | 1                    | 26  | 19                   | 1,50                      |
| 2020 | 2   | 27              | 102     | 1                    | 27  | 19                   | 0,98                      |
| 2020 | 2   | 27              | 102     | 1                    | 28  | 19                   | 0,77                      |
| 2020 | 2   | 27              | 102     | 1                    | 29  | 19                   | 0,69                      |
| 2020 | 2   | 27              | 102     | 2                    | 1   | 19                   | 0,32                      |
| 2020 | 2   | 27              | 102     | 2                    | 2   | 19                   | 0,29                      |
| 2020 | 2   | 27              | 102     | 2                    | 3   | 20                   | 0,31                      |
| 2020 | 2   | 27              | 102     | 2                    | 4   | 20                   | 0,28                      |
| 2020 | 2   | 27              | 102     | 2                    | 5   | 19                   | 0,30                      |
| 2020 | 2   | 27              | 102     | 2                    | 6   | 20                   | 0,33                      |
| 2020 | 2   | 27              | 102     | 2                    | 7   | 20                   | 0,38                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 27              | 102     | 2                    | 8   | 20                   | 0,26                      |
| 2020 | 2   | 27              | 102     | 2                    | 9   | 20                   | 0,27                      |
| 2020 | 2   | 27              | 102     | 2                    | 10  | 20                   | 0,28                      |
| 2020 | 2   | 27              | 102     | 2                    | 11  | 20                   | 0,30                      |
| 2020 | 2   | 27              | 102     | 2                    | 12  | 20                   | 0,44                      |
| 2020 | 2   | 27              | 102     | 2                    | 13  | 19                   | 0,23                      |
| 2020 | 2   | 27              | 102     | 2                    | 14  | 19                   | 2,82                      |
| 2020 | 2   | 27              | 102     | 2                    | 15  | 20                   | 0,30                      |
| 2020 | 2   | 27              | 102     | 2                    | 16  | 20                   | 0,39                      |
| 2020 | 2   | 27              | 102     | 2                    | 17  | 20                   | 0,49                      |
| 2020 | 2   | 27              | 102     | 2                    | 18  | 20                   | 0,51                      |
| 2020 | 2   | 27              | 102     | 2                    | 19  | 19                   | 0,91                      |
| 2020 | 2   | 27              | 102     | 2                    | 20  | 20                   | 0,37                      |
| 2020 | 2   | 27              | 102     | 2                    | 21  | 19                   | 0,27                      |
| 2020 | 2   | 27              | 102     | 2                    | 22  | 19                   | 0,32                      |
| 2020 | 2   | 27              | 102     | 2                    | 23  | 20                   | 0,32                      |
| 2020 | 2   | 27              | 102     | 2                    | 24  | 20                   | 0,45                      |
| 2020 | 2   | 27              | 102     | 2                    | 25  | 19                   | 0,43                      |
| 2020 | 2   | 27              | 102     | 2                    | 26  | 20                   | 0,35                      |
| 2020 | 2   | 27              | 102     | 2                    | 27  | 20                   | 0,41                      |
| 2020 | 2   | 27              | 102     | 2                    | 28  | 19                   | 0,35                      |
| 2020 | 2   | 27              | 102     | 2                    | 29  | 20                   | 0,42                      |
| 2020 | 2   | 41              | 102     | 1                    | 1   | 19                   | 0,55                      |
| 2020 | 2   | 41              | 102     | 1                    | 2   | 19                   | 1,10                      |
| 2020 | 2   | 41              | 102     | 1                    | 3   | 19                   | 0,95                      |
| 2020 | 2   | 41              | 102     | 1                    | 4   | 19                   | 1,58                      |
| 2020 | 2   | 41              | 102     | 1                    | 5   | 19                   | 1,05                      |
| 2020 | 2   | 41              | 102     | 1                    | 6   | 19                   | 0,99                      |
| 2020 | 2   | 41              | 102     | 1                    | 7   | 19                   | 0,99                      |
| 2020 | 2   | 41              | 102     | 1                    | 8   | 19                   | 0,73                      |
| 2020 | 2   | 41              | 102     | 1                    | 9   | 19                   | 0,48                      |
| 2020 | 2   | 41              | 102     | 1                    | 10  | 19                   | 1,32                      |
| 2020 | 2   | 41              | 102     | 1                    | 11  | 19                   | 1,65                      |
| 2020 | 2   | 41              | 102     | 1                    | 12  | 19                   | 1,56                      |
| 2020 | 2   | 41              | 102     | 1                    | 13  | 19                   | 1,22                      |
| 2020 | 2   | 41              | 102     | 1                    | 14  | 19                   | 1,04                      |
| 2020 | 2   | 41              | 102     | 1                    | 15  | 19                   | 0,76                      |
| 2020 | 2   | 41              | 102     | 1                    | 16  | 19                   | 0,68                      |
| 2020 | 2   | 41              | 102     | 1                    | 17  | 19                   | 0,92                      |
| 2020 | 2   | 41              | 102     | 1                    | 18  | 19                   | 1,13                      |
| 2020 | 2   | 41              | 102     | 1                    | 19  | 19                   | 1,36                      |
| 2020 | 2   | 41              | 102     | 1                    | 20  | 19                   | 1,08                      |
| 2020 | 2   | 41              | 102     | 1                    | 21  | 19                   | 1,01                      |
| 2020 | 2   | 41              | 102     | 1                    | 22  | 19                   | 0,77                      |
| 2020 | 2   | 41              | 102     | 1                    | 23  | 19                   | 0,77                      |
| 2020 | 2   | 41              | 102     | 1                    | 24  | 19                   | 1,04                      |
| 2020 | 2   | 41              | 102     | 1                    | 25  | 19                   | 1,18                      |
| 2020 | 2   | 41              | 102     | 1                    | 26  | 19                   | 0,79                      |
| 2020 | 2   | 41              | 102     | 1                    | 27  | 19                   | 0,85                      |
| 2020 | 2   | 41              | 102     | 1                    | 28  | 19                   | 0,98                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 41              | 102     | 1                    | 29  | 19                   | 0,66                      |
| 2020 | 2   | 41              | 102     | 2                    | 1   | 10                   | 0,66                      |
| 2020 | 2   | 41              | 102     | 2                    | 2   | 19                   | 1,44                      |
| 2020 | 2   | 41              | 102     | 2                    | 3   | 20                   | 1,55                      |
| 2020 | 2   | 41              | 102     | 2                    | 4   | 10                   | 1,09                      |
| 2020 | 2   | 41              | 102     | 2                    | 5   | 19                   | 2,27                      |
| 2020 | 2   | 41              | 102     | 2                    | 6   | 20                   | 3,76                      |
| 2020 | 2   | 41              | 102     | 2                    | 7   | 19                   | 11,57                     |
| 2020 | 2   | 41              | 102     | 2                    | 8   | 10                   | 13,74                     |
| 2020 | 2   | 41              | 102     | 2                    | 9   | 19                   | 2,08                      |
| 2020 | 2   | 41              | 102     | 2                    | 10  | 10                   | 7,34                      |
| 2020 | 2   | 41              | 102     | 2                    | 11  | 10                   | 1,91                      |
| 2020 | 2   | 41              | 102     | 2                    | 12  | 19                   | 4,56                      |
| 2020 | 2   | 41              | 102     | 2                    | 13  | 19                   | 6,26                      |
| 2020 | 2   | 41              | 102     | 2                    | 14  | 9                    | 0,72                      |
| 2020 | 2   | 41              | 102     | 2                    | 15  | 10                   | 7,37                      |
| 2020 | 2   | 41              | 102     | 2                    | 16  | 20                   | 1,51                      |
| 2020 | 2   | 41              | 102     | 2                    | 17  | 10                   | 8,98                      |
| 2020 | 2   | 41              | 102     | 2                    | 18  | 19                   | 2,36                      |
| 2020 | 2   | 41              | 102     | 2                    | 19  | 10                   | 1,57                      |
| 2020 | 2   | 41              | 102     | 2                    | 20  | 19                   | 5,21                      |
| 2020 | 2   | 41              | 102     | 2                    | 21  | 10                   | 10,39                     |
| 2020 | 2   | 41              | 102     | 2                    | 22  | 10                   | 2,68                      |
| 2020 | 2   | 41              | 102     | 2                    | 23  | 20                   | 1,73                      |
| 2020 | 2   | 41              | 102     | 2                    | 24  | 19                   | 2,69                      |
| 2020 | 2   | 41              | 102     | 2                    | 25  | 19                   | 2,37                      |
| 2020 | 2   | 41              | 102     | 2                    | 26  | 10                   | 0,55                      |
| 2020 | 2   | 41              | 102     | 2                    | 27  | 20                   | 4,73                      |
| 2020 | 2   | 41              | 102     | 2                    | 28  | 10                   | 4,51                      |
| 2020 | 2   | 41              | 102     | 2                    | 29  | 10                   | 6,58                      |
| 2020 | 2   | 44              | 102     | 1                    | 1   | 19                   | 0,32                      |
| 2020 | 2   | 44              | 102     | 1                    | 2   | 19                   | 0,36                      |
| 2020 | 2   | 44              | 102     | 1                    | 3   | 19                   | 0,54                      |
| 2020 | 2   | 44              | 102     | 1                    | 4   | 19                   | 0,82                      |
| 2020 | 2   | 44              | 102     | 1                    | 5   | 19                   | 0,56                      |
| 2020 | 2   | 44              | 102     | 1                    | 6   | 19                   | 0,61                      |
| 2020 | 2   | 44              | 102     | 1                    | 7   | 19                   | 0,42                      |
| 2020 | 2   | 44              | 102     | 1                    | 8   | 19                   | 0,38                      |
| 2020 | 2   | 44              | 102     | 1                    | 9   | 19                   | 0,35                      |
| 2020 | 2   | 44              | 102     | 1                    | 10  | 19                   | 0,46                      |
| 2020 | 2   | 44              | 102     | 1                    | 11  | 19                   | 0,67                      |
| 2020 | 2   | 44              | 102     | 1                    | 12  | 10                   | 0,31                      |
| 2020 | 2   | 44              | 102     | 1                    | 13  | 19                   | 0,48                      |
| 2020 | 2   | 44              | 102     | 1                    | 14  | 19                   | 0,50                      |
| 2020 | 2   | 44              | 102     | 1                    | 15  | 19                   | 0,33                      |
| 2020 | 2   | 44              | 102     | 1                    | 16  | 19                   | 0,36                      |
| 2020 | 2   | 44              | 102     | 1                    | 17  | 19                   | 0,44                      |
| 2020 | 2   | 44              | 102     | 1                    | 18  | 19                   | 0,40                      |
| 2020 | 2   | 44              | 102     | 1                    | 19  | 19                   | 0,57                      |
| 2020 | 2   | 44              | 102     | 1                    | 20  | 19                   | 0,83                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 44              | 102     | 1                    | 21  | 19                   | 0,32                      |
| 2020 | 2   | 44              | 102     | 1                    | 22  | 19                   | 0,37                      |
| 2020 | 2   | 44              | 102     | 1                    | 23  | 19                   | 0,47                      |
| 2020 | 2   | 44              | 102     | 1                    | 24  | 19                   | 0,58                      |
| 2020 | 2   | 44              | 102     | 1                    | 25  | 19                   | 0,43                      |
| 2020 | 2   | 44              | 102     | 1                    | 26  | 19                   | 0,49                      |
| 2020 | 2   | 44              | 102     | 1                    | 27  | 19                   | 0,48                      |
| 2020 | 2   | 44              | 102     | 1                    | 28  | 19                   | 0,49                      |
| 2020 | 2   | 44              | 102     | 1                    | 29  | 19                   | 0,45                      |
| 2020 | 2   | 44              | 102     | 2                    | 1   | 19                   | 0,19                      |
| 2020 | 2   | 44              | 102     | 2                    | 2   | 19                   | 0,12                      |
| 2020 | 2   | 44              | 102     | 2                    | 3   | 19                   | 0,30                      |
| 2020 | 2   | 44              | 102     | 2                    | 4   | 20                   | 0,34                      |
| 2020 | 2   | 44              | 102     | 2                    | 5   | 19                   | 0,17                      |
| 2020 | 2   | 44              | 102     | 2                    | 6   | 19                   | 0,27                      |
| 2020 | 2   | 44              | 102     | 2                    | 7   | 19                   | 0,25                      |
| 2020 | 2   | 44              | 102     | 2                    | 8   | 10                   | 0,20                      |
| 2020 | 2   | 44              | 102     | 2                    | 9   | 20                   | 0,29                      |
| 2020 | 2   | 44              | 102     | 2                    | 10  | 19                   | 0,49                      |
| 2020 | 2   | 44              | 102     | 2                    | 11  | 20                   | 0,68                      |
| 2020 | 2   | 44              | 102     | 2                    | 12  | 19                   | 16,10                     |
| 2020 | 2   | 44              | 102     | 2                    | 13  | 19                   | 0,23                      |
| 2020 | 2   | 44              | 102     | 2                    | 14  | 20                   | 0,27                      |
| 2020 | 2   | 44              | 102     | 2                    | 15  | 19                   | 0,31                      |
| 2020 | 2   | 44              | 102     | 2                    | 16  | 20                   | 0,48                      |
| 2020 | 2   | 44              | 102     | 2                    | 17  | 19                   | 0,48                      |
| 2020 | 2   | 44              | 102     | 2                    | 18  | 19                   | 0,25                      |
| 2020 | 2   | 44              | 102     | 2                    | 19  | 19                   | 0,22                      |
| 2020 | 2   | 44              | 102     | 2                    | 20  | 20                   | 0,20                      |
| 2020 | 2   | 44              | 102     | 2                    | 21  | 10                   | 0,16                      |
| 2020 | 2   | 44              | 102     | 2                    | 22  | 10                   | 0,12                      |
| 2020 | 2   | 44              | 102     | 2                    | 23  | 19                   | 0,30                      |
| 2020 | 2   | 44              | 102     | 2                    | 24  | 19                   | 0,22                      |
| 2020 | 2   | 44              | 102     | 2                    | 25  | 19                   | 0,21                      |
| 2020 | 2   | 44              | 102     | 2                    | 26  | 20                   | 0,21                      |
| 2020 | 2   | 44              | 102     | 2                    | 27  | 19                   | 0,19                      |
| 2020 | 2   | 44              | 102     | 2                    | 28  | 19                   | 0,21                      |
| 2020 | 2   | 44              | 102     | 2                    | 29  | 19                   | 0,22                      |
| 2020 | 2   | 47              | 102     | 1                    | 1   | 19                   | 0,66                      |
| 2020 | 2   | 47              | 102     | 1                    | 2   | 19                   | 0,59                      |
| 2020 | 2   | 47              | 102     | 1                    | 3   | 19                   | 0,79                      |
| 2020 | 2   | 47              | 102     | 1                    | 4   | 19                   | 0,87                      |
| 2020 | 2   | 47              | 102     | 1                    | 5   | 19                   | 0,77                      |
| 2020 | 2   | 47              | 102     | 1                    | 6   | 19                   | 0,90                      |
| 2020 | 2   | 47              | 102     | 1                    | 7   | 19                   | 0,76                      |
| 2020 | 2   | 47              | 102     | 1                    | 8   | 19                   | 0,65                      |
| 2020 | 2   | 47              | 102     | 1                    | 9   | 19                   | 10,86                     |
| 2020 | 2   | 47              | 102     | 1                    | 10  | 19                   | 0,84                      |
| 2020 | 2   | 47              | 102     | 1                    | 11  | 19                   | 0,95                      |
| 2020 | 2   | 47              | 102     | 1                    | 12  | 19                   | 9,16                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 47              | 102     | 1                    | 13  | 19                   | 0,76                      |
| 2020 | 2   | 47              | 102     | 1                    | 14  | 19                   | 1,29                      |
| 2020 | 2   | 47              | 102     | 1                    | 15  | 19                   | 0,60                      |
| 2020 | 2   | 47              | 102     | 1                    | 16  | 19                   | 0,55                      |
| 2020 | 2   | 47              | 102     | 1                    | 17  | 19                   | 0,83                      |
| 2020 | 2   | 47              | 102     | 1                    | 18  | 19                   | 0,83                      |
| 2020 | 2   | 47              | 102     | 1                    | 19  | 19                   | 0,99                      |
| 2020 | 2   | 47              | 102     | 1                    | 20  | 19                   | 0,82                      |
| 2020 | 2   | 47              | 102     | 1                    | 21  | 19                   | 1,38                      |
| 2020 | 2   | 47              | 102     | 1                    | 22  | 19                   | 0,44                      |
| 2020 | 2   | 47              | 102     | 1                    | 23  | 19                   | 0,40                      |
| 2020 | 2   | 47              | 102     | 1                    | 24  | 19                   | 1,99                      |
| 2020 | 2   | 47              | 102     | 1                    | 25  | 19                   | 1,39                      |
| 2020 | 2   | 47              | 102     | 1                    | 26  | 19                   | 0,69                      |
| 2020 | 2   | 47              | 102     | 1                    | 27  | 19                   | 0,82                      |
| 2020 | 2   | 47              | 102     | 1                    | 28  | 19                   | 1,77                      |
| 2020 | 2   | 47              | 102     | 1                    | 29  | 19                   | 1,90                      |
| 2020 | 2   | 47              | 102     | 2                    | 1   | 19                   | 0,69                      |
| 2020 | 2   | 47              | 102     | 2                    | 2   | 19                   | 0,71                      |
| 2020 | 2   | 47              | 102     | 2                    | 3   | 19                   | 4,03                      |
| 2020 | 2   | 47              | 102     | 2                    | 4   | 19                   | 0,32                      |
| 2020 | 2   | 47              | 102     | 2                    | 5   | 19                   | 0,28                      |
| 2020 | 2   | 47              | 102     | 2                    | 6   | 19                   | 1,15                      |
| 2020 | 2   | 47              | 102     | 2                    | 7   | 19                   | 0,34                      |
| 2020 | 2   | 47              | 102     | 2                    | 8   | 19                   | 0,31                      |
| 2020 | 2   | 47              | 102     | 2                    | 9   | 11                   | 0,26                      |
| 2020 | 2   | 47              | 102     | 2                    | 10  | 19                   | 0,57                      |
| 2020 | 2   | 47              | 102     | 2                    | 11  | 19                   | 0,39                      |
| 2020 | 2   | 47              | 102     | 2                    | 12  | 10                   | 0,25                      |
| 2020 | 2   | 47              | 102     | 2                    | 13  | 19                   | 0,54                      |
| 2020 | 2   | 47              | 102     | 2                    | 14  | 19                   | 0,33                      |
| 2020 | 2   | 47              | 102     | 2                    | 15  | 10                   | 0,25                      |
| 2020 | 2   | 47              | 102     | 2                    | 16  | 19                   | 0,32                      |
| 2020 | 2   | 47              | 102     | 2                    | 17  | 19                   | 0,32                      |
| 2020 | 2   | 47              | 102     | 2                    | 18  | 19                   | 1,33                      |
| 2020 | 2   | 47              | 102     | 2                    | 19  | 20                   | 0,71                      |
| 2020 | 2   | 47              | 102     | 2                    | 20  | 19                   | 0,32                      |
| 2020 | 2   | 47              | 102     | 2                    | 21  | 19                   | 0,45                      |
| 2020 | 2   | 47              | 102     | 2                    | 22  | 10                   | 0,30                      |
| 2020 | 2   | 47              | 102     | 2                    | 23  | 11                   | 0,31                      |
| 2020 | 2   | 47              | 102     | 2                    | 24  | 10                   | 0,33                      |
| 2020 | 2   | 47              | 102     | 2                    | 25  | 19                   | 0,58                      |
| 2020 | 2   | 47              | 102     | 2                    | 26  | 19                   | 0,28                      |
| 2020 | 2   | 47              | 102     | 2                    | 27  | 19                   | 0,28                      |
| 2020 | 2   | 47              | 102     | 2                    | 28  | 19                   | 0,55                      |
| 2020 | 2   | 47              | 102     | 2                    | 29  | 10                   | 0,53                      |
| 2020 | 2   | 50              | 102     | 1                    | 1   | 19                   | 0,43                      |
| 2020 | 2   | 50              | 102     | 1                    | 2   | 19                   | 0,52                      |
| 2020 | 2   | 50              | 102     | 1                    | 3   | 19                   | 0,52                      |
| 2020 | 2   | 50              | 102     | 1                    | 4   | 19                   | 0,58                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 50              | 102     | 1                    | 5   | 19                   | 1,59                      |
| 2020 | 2   | 50              | 102     | 1                    | 6   | 19                   | 2,23                      |
| 2020 | 2   | 50              | 102     | 1                    | 7   | 19                   | 1,22                      |
| 2020 | 2   | 50              | 102     | 1                    | 8   | 19                   | 2,28                      |
| 2020 | 2   | 50              | 102     | 1                    | 9   | 19                   | 0,38                      |
| 2020 | 2   | 50              | 102     | 1                    | 10  | 19                   | 0,43                      |
| 2020 | 2   | 50              | 102     | 1                    | 11  | 19                   | 0,68                      |
| 2020 | 2   | 50              | 102     | 1                    | 12  | 19                   | 0,65                      |
| 2020 | 2   | 50              | 102     | 1                    | 13  | 19                   | 0,86                      |
| 2020 | 2   | 50              | 102     | 1                    | 14  | 19                   | 0,48                      |
| 2020 | 2   | 50              | 102     | 1                    | 15  | 19                   | 0,32                      |
| 2020 | 2   | 50              | 102     | 1                    | 16  | 19                   | 0,33                      |
| 2020 | 2   | 50              | 102     | 1                    | 17  | 19                   | 0,48                      |
| 2020 | 2   | 50              | 102     | 1                    | 18  | 19                   | 0,53                      |
| 2020 | 2   | 50              | 102     | 1                    | 19  | 19                   | 0,43                      |
| 2020 | 2   | 50              | 102     | 1                    | 20  | 19                   | 0,44                      |
| 2020 | 2   | 50              | 102     | 1                    | 21  | 19                   | 0,36                      |
| 2020 | 2   | 50              | 102     | 1                    | 22  | 19                   | 0,31                      |
| 2020 | 2   | 50              | 102     | 1                    | 23  | 19                   | 0,35                      |
| 2020 | 2   | 50              | 102     | 1                    | 24  | 19                   | 0,39                      |
| 2020 | 2   | 50              | 102     | 1                    | 25  | 19                   | 0,40                      |
| 2020 | 2   | 50              | 102     | 1                    | 26  | 19                   | 0,34                      |
| 2020 | 2   | 50              | 102     | 1                    | 27  | 19                   | 0,45                      |
| 2020 | 2   | 50              | 102     | 1                    | 28  | 19                   | 4,66                      |
| 2020 | 2   | 50              | 102     | 1                    | 29  | 19                   | 0,33                      |
| 2020 | 2   | 50              | 102     | 2                    | 1   | 19                   | 0,22                      |
| 2020 | 2   | 50              | 102     | 2                    | 2   | 19                   | 0,20                      |
| 2020 | 2   | 50              | 102     | 2                    | 3   | 19                   | 0,35                      |
| 2020 | 2   | 50              | 102     | 2                    | 4   | 19                   | 0,22                      |
| 2020 | 2   | 50              | 102     | 2                    | 5   | 19                   | 0,25                      |
| 2020 | 2   | 50              | 102     | 2                    | 6   | 19                   | 0,23                      |
| 2020 | 2   | 50              | 102     | 2                    | 7   | 19                   | 0,33                      |
| 2020 | 2   | 50              | 102     | 2                    | 8   | 10                   | 0,23                      |
| 2020 | 2   | 50              | 102     | 2                    | 9   | 19                   | 0,23                      |
| 2020 | 2   | 50              | 102     | 2                    | 10  | 19                   | 0,21                      |
| 2020 | 2   | 50              | 102     | 2                    | 11  | 19                   | 0,21                      |
| 2020 | 2   | 50              | 102     | 2                    | 12  | 19                   | 0,19                      |
| 2020 | 2   | 50              | 102     | 2                    | 13  | 19                   | 0,18                      |
| 2020 | 2   | 50              | 102     | 2                    | 14  | 19                   | 0,34                      |
| 2020 | 2   | 50              | 102     | 2                    | 15  | 19                   | 0,21                      |
| 2020 | 2   | 50              | 102     | 2                    | 16  | 19                   | 0,19                      |
| 2020 | 2   | 50              | 102     | 2                    | 17  | 19                   | 0,38                      |
| 2020 | 2   | 50              | 102     | 2                    | 18  | 19                   | 0,81                      |
| 2020 | 2   | 50              | 102     | 2                    | 19  | 19                   | 0,51                      |
| 2020 | 2   | 50              | 102     | 2                    | 20  | 19                   | 3,85                      |
| 2020 | 2   | 50              | 102     | 2                    | 21  | 19                   | 0,57                      |
| 2020 | 2   | 50              | 102     | 2                    | 22  | 19                   | 0,55                      |
| 2020 | 2   | 50              | 102     | 2                    | 23  | 19                   | 0,66                      |
| 2020 | 2   | 50              | 102     | 2                    | 24  | 19                   | 0,35                      |
| 2020 | 2   | 50              | 102     | 2                    | 25  | 19                   | 0,32                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 50              | 102     | 2                    | 26  | 19                   | 0,23                      |
| 2020 | 2   | 50              | 102     | 2                    | 27  | 19                   | 0,39                      |
| 2020 | 2   | 50              | 102     | 2                    | 28  | 19                   | 0,51                      |
| 2020 | 2   | 50              | 102     | 2                    | 29  | 19                   | 0,86                      |
| 2020 | 2   | 5               | 102     | 1                    | 1   | 19                   | 1,06                      |
| 2020 | 2   | 5               | 102     | 1                    | 2   | 19                   | 1,52                      |
| 2020 | 2   | 5               | 102     | 1                    | 3   | 19                   | 2,99                      |
| 2020 | 2   | 5               | 102     | 1                    | 4   | 19                   | 3,17                      |
| 2020 | 2   | 5               | 102     | 1                    | 5   | 19                   | 2,55                      |
| 2020 | 2   | 5               | 102     | 1                    | 6   | 19                   | 2,16                      |
| 2020 | 2   | 5               | 102     | 1                    | 7   | 19                   | 1,55                      |
| 2020 | 2   | 5               | 102     | 1                    | 8   | 19                   | 2,08                      |
| 2020 | 2   | 5               | 102     | 1                    | 9   | 19                   | 1,37                      |
| 2020 | 2   | 5               | 102     | 1                    | 10  | 19                   | 3,48                      |
| 2020 | 2   | 5               | 102     | 1                    | 11  | 19                   | 2,23                      |
| 2020 | 2   | 5               | 102     | 1                    | 12  | 19                   | 2,13                      |
| 2020 | 2   | 5               | 102     | 1                    | 13  | 19                   | 1,38                      |
| 2020 | 2   | 5               | 102     | 1                    | 14  | 19                   | 1,36                      |
| 2020 | 2   | 5               | 102     | 1                    | 15  | 19                   | 1,42                      |
| 2020 | 2   | 5               | 102     | 1                    | 16  | 19                   | 1,17                      |
| 2020 | 2   | 5               | 102     | 1                    | 17  | 19                   | 1,63                      |
| 2020 | 2   | 5               | 102     | 1                    | 18  | 19                   | 2,65                      |
| 2020 | 2   | 5               | 102     | 1                    | 19  | 19                   | 2,49                      |
| 2020 | 2   | 5               | 102     | 1                    | 20  | 19                   | 2,04                      |
| 2020 | 2   | 5               | 102     | 1                    | 21  | 19                   | 1,87                      |
| 2020 | 2   | 5               | 102     | 1                    | 22  | 19                   | 1,08                      |
| 2020 | 2   | 5               | 102     | 1                    | 23  | 19                   | 1,23                      |
| 2020 | 2   | 5               | 102     | 1                    | 24  | 19                   | 1,84                      |
| 2020 | 2   | 5               | 102     | 1                    | 25  | 19                   | 1,76                      |
| 2020 | 2   | 5               | 102     | 1                    | 26  | 20                   | 2,13                      |
| 2020 | 2   | 5               | 102     | 1                    | 27  | 19                   | 3,86                      |
| 2020 | 2   | 5               | 102     | 1                    | 28  | 19                   | 2,46                      |
| 2020 | 2   | 5               | 102     | 1                    | 29  | 19                   | 1,41                      |
| 2020 | 2   | 5               | 102     | 2                    | 1   | 10                   | 0,57                      |
| 2020 | 2   | 5               | 102     | 2                    | 2   | 19                   | 0,54                      |
| 2020 | 2   | 5               | 102     | 2                    | 3   | 19                   | 0,70                      |
| 2020 | 2   | 5               | 102     | 2                    | 4   | 10                   | 1,16                      |
| 2020 | 2   | 5               | 102     | 2                    | 5   | 10                   | 1,51                      |
| 2020 | 2   | 5               | 102     | 2                    | 6   | 19                   | 4,34                      |
| 2020 | 2   | 5               | 102     | 2                    | 7   | 19                   | 1,11                      |
| 2020 | 2   | 5               | 102     | 2                    | 8   | 11                   | 0,28                      |
| 2020 | 2   | 5               | 102     | 2                    | 9   | 20                   | 0,48                      |
| 2020 | 2   | 5               | 102     | 2                    | 10  | 19                   | 0,56                      |
| 2020 | 2   | 5               | 102     | 2                    | 11  | 19                   | 0,78                      |
| 2020 | 2   | 5               | 102     | 2                    | 12  | 19                   | 0,41                      |
| 2020 | 2   | 5               | 102     | 2                    | 13  | 10                   | 0,24                      |
| 2020 | 2   | 5               | 102     | 2                    | 14  | 10                   | 0,29                      |
| 2020 | 2   | 5               | 102     | 2                    | 15  | 10                   | 0,27                      |
| 2020 | 2   | 5               | 102     | 2                    | 16  | 20                   | 0,54                      |
| 2020 | 2   | 5               | 102     | 2                    | 17  | 19                   | 0,39                      |





## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 5               | 102     | 2                    | 18  | 19                   | 0,64                      |
| 2020 | 2   | 5               | 102     | 2                    | 19  | 10                   | 0,43                      |
| 2020 | 2   | 5               | 102     | 2                    | 20  | 19                   | 0,57                      |
| 2020 | 2   | 5               | 102     | 2                    | 21  | 10                   | 0,61                      |
| 2020 | 2   | 5               | 102     | 2                    | 22  | 10                   | 0,27                      |
| 2020 | 2   | 5               | 102     | 2                    | 23  | 19                   | 0,54                      |
| 2020 | 2   | 5               | 102     | 2                    | 24  | 19                   | 0,68                      |
| 2020 | 2   | 5               | 102     | 2                    | 25  | 10                   | 0,30                      |
| 2020 | 2   | 5               | 102     | 2                    | 26  | 19                   | 0,87                      |
| 2020 | 2   | 5               | 102     | 2                    | 27  | 19                   | 0,65                      |
| 2020 | 2   | 5               | 102     | 2                    | 28  | 19                   | 0,95                      |
| 2020 | 2   | 5               | 102     | 2                    | 29  | 11                   | 0,70                      |
| 2020 | 2   | 52              | 102     | 1                    | 1   | 19                   | 0,57                      |
| 2020 | 2   | 52              | 102     | 1                    | 2   | 19                   | 10,43                     |
| 2020 | 2   | 52              | 102     | 1                    | 3   | 19                   | 2,89                      |
| 2020 | 2   | 52              | 102     | 1                    | 4   | 19                   | 5,97                      |
| 2020 | 2   | 52              | 102     | 1                    | 5   | 19                   | 6,00                      |
| 2020 | 2   | 52              | 102     | 1                    | 6   | 19                   | 4,59                      |
| 2020 | 2   | 52              | 102     | 1                    | 7   | 19                   | 2,41                      |
| 2020 | 2   | 52              | 102     | 1                    | 8   | 19                   | 0,61                      |
| 2020 | 2   | 52              | 102     | 1                    | 9   | 19                   | 0,46                      |
| 2020 | 2   | 52              | 102     | 1                    | 10  | 19                   | 4,44                      |
| 2020 | 2   | 52              | 102     | 1                    | 11  | 20                   | 3,56                      |
| 2020 | 2   | 52              | 102     | 1                    | 12  | 19                   | 6,50                      |
| 2020 | 2   | 52              | 102     | 1                    | 13  | 19                   | 4,64                      |
| 2020 | 2   | 52              | 102     | 1                    | 14  | 19                   | 6,20                      |
| 2020 | 2   | 52              | 102     | 1                    | 15  | 20                   | 0,58                      |
| 2020 | 2   | 52              | 102     | 1                    | 16  | 19                   | 2,16                      |
| 2020 | 2   | 52              | 102     | 1                    | 17  | 19                   | 5,28                      |
| 2020 | 2   | 52              | 102     | 1                    | 18  | 19                   | 5,16                      |
| 2020 | 2   | 52              | 102     | 1                    | 19  | 19                   | 2,08                      |
| 2020 | 2   | 52              | 102     | 1                    | 20  | 19                   | 0,46                      |
| 2020 | 2   | 52              | 102     | 1                    | 21  | 19                   | 0,51                      |
| 2020 | 2   | 52              | 102     | 1                    | 22  | 19                   | 0,49                      |
| 2020 | 2   | 52              | 102     | 1                    | 23  | 19                   | 0,43                      |
| 2020 | 2   | 52              | 102     | 1                    | 24  | 19                   | 0,47                      |
| 2020 | 2   | 52              | 102     | 1                    | 25  | 20                   | 0,42                      |
| 2020 | 2   | 52              | 102     | 1                    | 26  | 19                   | 0,83                      |
| 2020 | 2   | 52              | 102     | 1                    | 27  | 19                   | 0,83                      |
| 2020 | 2   | 52              | 102     | 1                    | 28  | 19                   | 0,52                      |
| 2020 | 2   | 52              | 102     | 1                    | 29  | 19                   | 0,63                      |
| 2020 | 2   | 52              | 102     | 2                    | 1   | 20                   | 1,29                      |
| 2020 | 2   | 52              | 102     | 2                    | 2   | 20                   | 1,29                      |
| 2020 | 2   | 52              | 102     | 2                    | 3   | 20                   | 1,15                      |
| 2020 | 2   | 52              | 102     | 2                    | 4   | 20                   | 0,50                      |
| 2020 | 2   | 52              | 102     | 2                    | 5   | 20                   | 2,64                      |
| 2020 | 2   | 52              | 102     | 2                    | 6   | 20                   | 1,46                      |
| 2020 | 2   | 52              | 102     | 2                    | 7   | 20                   | 1,94                      |
| 2020 | 2   | 52              | 102     | 2                    | 8   | 20                   | 1,12                      |
| 2020 | 2   | 52              | 102     | 2                    | 9   | 20                   | 1,15                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 52              | 102     | 2                    | 10  | 20                   | 1,10                      |
| 2020 | 2   | 52              | 102     | 2                    | 11  | 20                   | 2,00                      |
| 2020 | 2   | 52              | 102     | 2                    | 12  | 20                   | 0,42                      |
| 2020 | 2   | 52              | 102     | 2                    | 13  | 20                   | 1,13                      |
| 2020 | 2   | 52              | 102     | 2                    | 14  | 20                   | 1,56                      |
| 2020 | 2   | 52              | 102     | 2                    | 15  | 20                   | 1,04                      |
| 2020 | 2   | 52              | 102     | 2                    | 16  | 20                   | 1,36                      |
| 2020 | 2   | 52              | 102     | 2                    | 17  | 20                   | 1,03                      |
| 2020 | 2   | 52              | 102     | 2                    | 18  | 20                   | 1,14                      |
| 2020 | 2   | 52              | 102     | 2                    | 19  | 20                   | 2,32                      |
| 2020 | 2   | 52              | 102     | 2                    | 20  | 20                   | 1,28                      |
| 2020 | 2   | 52              | 102     | 2                    | 21  | 20                   | 2,20                      |
| 2020 | 2   | 52              | 102     | 2                    | 22  | 20                   | 1,87                      |
| 2020 | 2   | 52              | 102     | 2                    | 23  | 20                   | 2,08                      |
| 2020 | 2   | 52              | 102     | 2                    | 24  | 20                   | 1,82                      |
| 2020 | 2   | 52              | 102     | 2                    | 25  | 20                   | 2,30                      |
| 2020 | 2   | 52              | 102     | 2                    | 26  | 20                   | 0,69                      |
| 2020 | 2   | 52              | 102     | 2                    | 27  | 20                   | 1,37                      |
| 2020 | 2   | 52              | 102     | 2                    | 28  | 20                   | 0,93                      |
| 2020 | 2   | 52              | 102     | 2                    | 29  | 20                   | 0,85                      |
| 2020 | 2   | 54              | 102     | 1                    | 1   | 19                   | 0,65                      |
| 2020 | 2   | 54              | 102     | 1                    | 2   | 19                   | 0,67                      |
| 2020 | 2   | 54              | 102     | 1                    | 3   | 19                   | 0,92                      |
| 2020 | 2   | 54              | 102     | 1                    | 4   | 19                   | 1,18                      |
| 2020 | 2   | 54              | 102     | 1                    | 5   | 19                   | 1,63                      |
| 2020 | 2   | 54              | 102     | 1                    | 6   | 19                   | 1,06                      |
| 2020 | 2   | 54              | 102     | 1                    | 7   | 19                   | 0,96                      |
| 2020 | 2   | 54              | 102     | 1                    | 8   | 19                   | 0,53                      |
| 2020 | 2   | 54              | 102     | 1                    | 9   | 19                   | 1,46                      |
| 2020 | 2   | 54              | 102     | 1                    | 10  | 19                   | 1,44                      |
| 2020 | 2   | 54              | 102     | 1                    | 11  | 19                   | 1,15                      |
| 2020 | 2   | 54              | 102     | 1                    | 12  | 19                   | 1,31                      |
| 2020 | 2   | 54              | 102     | 1                    | 13  | 19                   | 1,46                      |
| 2020 | 2   | 54              | 102     | 1                    | 14  | 19                   | 1,34                      |
| 2020 | 2   | 54              | 102     | 1                    | 15  | 19                   | 0,87                      |
| 2020 | 2   | 54              | 102     | 1                    | 16  | 19                   | 0,88                      |
| 2020 | 2   | 54              | 102     | 1                    | 17  | 19                   | 0,94                      |
| 2020 | 2   | 54              | 102     | 1                    | 18  | 19                   | 1,75                      |
| 2020 | 2   | 54              | 102     | 1                    | 19  | 19                   | 1,44                      |
| 2020 | 2   | 54              | 102     | 1                    | 20  | 19                   | 1,09                      |
| 2020 | 2   | 54              | 102     | 1                    | 21  | 19                   | 1,87                      |
| 2020 | 2   | 54              | 102     | 1                    | 22  | 19                   | 0,46                      |
| 2020 | 2   | 54              | 102     | 1                    | 23  | 19                   | 0,66                      |
| 2020 | 2   | 54              | 102     | 1                    | 24  | 19                   | 1,10                      |
| 2020 | 2   | 54              | 102     | 1                    | 25  | 19                   | 1,36                      |
| 2020 | 2   | 54              | 102     | 1                    | 26  | 19                   | 0,79                      |
| 2020 | 2   | 54              | 102     | 1                    | 27  | 19                   | 1,06                      |
| 2020 | 2   | 54              | 102     | 1                    | 28  | 19                   | 1,03                      |
| 2020 | 2   | 54              | 102     | 1                    | 29  | 19                   | 0,74                      |
| 2020 | 2   | 54              | 102     | 2                    | 1   | 19                   | 0,62                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 54              | 102     | 2                    | 2   | 19                   | 0,68                      |
| 2020 | 2   | 54              | 102     | 2                    | 3   | 19                   | 0,64                      |
| 2020 | 2   | 54              | 102     | 2                    | 4   | 19                   | 0,67                      |
| 2020 | 2   | 54              | 102     | 2                    | 5   | 19                   | 0,57                      |
| 2020 | 2   | 54              | 102     | 2                    | 6   | 19                   | 0,66                      |
| 2020 | 2   | 54              | 102     | 2                    | 7   | 19                   | 0,34                      |
| 2020 | 2   | 54              | 102     | 2                    | 8   | 10                   | 0,26                      |
| 2020 | 2   | 54              | 102     | 2                    | 9   | 20                   | 0,34                      |
| 2020 | 2   | 54              | 102     | 2                    | 10  | 19                   | 0,87                      |
| 2020 | 2   | 54              | 102     | 2                    | 11  | 19                   | 0,70                      |
| 2020 | 2   | 54              | 102     | 2                    | 12  | 19                   | 0,30                      |
| 2020 | 2   | 54              | 102     | 2                    | 13  | 19                   | 0,37                      |
| 2020 | 2   | 54              | 102     | 2                    | 14  | 19                   | 0,82                      |
| 2020 | 2   | 54              | 102     | 2                    | 15  | 19                   | 0,94                      |
| 2020 | 2   | 54              | 102     | 2                    | 16  | 20                   | 1,51                      |
| 2020 | 2   | 54              | 102     | 2                    | 17  | 19                   | 1,51                      |
| 2020 | 2   | 54              | 102     | 2                    | 18  | 19                   | 1,73                      |
| 2020 | 2   | 54              | 102     | 2                    | 19  | 19                   | 5,19                      |
| 2020 | 2   | 54              | 102     | 2                    | 20  | 19                   | 1,73                      |
| 2020 | 2   | 54              | 102     | 2                    | 21  | 19                   | 0,37                      |
| 2020 | 2   | 54              | 102     | 2                    | 22  | 10                   | 0,47                      |
| 2020 | 2   | 54              | 102     | 2                    | 23  | 19                   | 0,32                      |
| 2020 | 2   | 54              | 102     | 2                    | 24  | 19                   | 0,44                      |
| 2020 | 2   | 54              | 102     | 2                    | 25  | 19                   | 0,37                      |
| 2020 | 2   | 54              | 102     | 2                    | 26  | 20                   | 0,38                      |
| 2020 | 2   | 54              | 102     | 2                    | 27  | 19                   | 0,39                      |
| 2020 | 2   | 54              | 102     | 2                    | 28  | 19                   | 0,40                      |
| 2020 | 2   | 54              | 102     | 2                    | 29  | 10                   | 0,29                      |
| 2020 | 2   | 63              | 102     | 1                    | 1   | 19                   | 0,83                      |
| 2020 | 2   | 63              | 102     | 1                    | 2   | 19                   | 0,37                      |
| 2020 | 2   | 63              | 102     | 1                    | 3   | 19                   | 0,57                      |
| 2020 | 2   | 63              | 102     | 1                    | 4   | 19                   | 0,22                      |
| 2020 | 2   | 63              | 102     | 1                    | 5   | 19                   | 0,38                      |
| 2020 | 2   | 63              | 102     | 1                    | 6   | 19                   | 0,22                      |
| 2020 | 2   | 63              | 102     | 1                    | 7   | 19                   | 0,29                      |
| 2020 | 2   | 63              | 102     | 1                    | 8   | 19                   | 0,31                      |
| 2020 | 2   | 63              | 102     | 1                    | 9   | 19                   | 0,29                      |
| 2020 | 2   | 63              | 102     | 1                    | 10  | 19                   | 0,25                      |
| 2020 | 2   | 63              | 102     | 1                    | 11  | 19                   | 0,26                      |
| 2020 | 2   | 63              | 102     | 1                    | 12  | 19                   | 0,36                      |
| 2020 | 2   | 63              | 102     | 1                    | 13  | 19                   | 0,32                      |
| 2020 | 2   | 63              | 102     | 1                    | 14  | 19                   | 0,31                      |
| 2020 | 2   | 63              | 102     | 1                    | 15  | 19                   | 0,21                      |
| 2020 | 2   | 63              | 102     | 1                    | 16  | 19                   | 0,28                      |
| 2020 | 2   | 63              | 102     | 1                    | 17  | 19                   | 0,25                      |
| 2020 | 2   | 63              | 102     | 1                    | 18  | 19                   | 0,37                      |
| 2020 | 2   | 63              | 102     | 1                    | 19  | 19                   | 0,30                      |
| 2020 | 2   | 63              | 102     | 1                    | 20  | 19                   | 0,26                      |
| 2020 | 2   | 63              | 102     | 1                    | 21  | 19                   | 0,24                      |
| 2020 | 2   | 63              | 102     | 1                    | 22  | 19                   | 0,26                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 63              | 102     | 1                    | 23  | 19                   | 0,30                      |
| 2020 | 2   | 63              | 102     | 1                    | 24  | 19                   | 0,32                      |
| 2020 | 2   | 63              | 102     | 1                    | 25  | 19                   | 0,36                      |
| 2020 | 2   | 63              | 102     | 1                    | 26  | 19                   | 0,33                      |
| 2020 | 2   | 63              | 102     | 1                    | 27  | 19                   | 0,28                      |
| 2020 | 2   | 63              | 102     | 1                    | 28  | 19                   | 0,43                      |
| 2020 | 2   | 63              | 102     | 1                    | 29  | 19                   | 0,28                      |
| 2020 | 2   | 63              | 102     | 2                    | 1   | 10                   | 0,15                      |
| 2020 | 2   | 63              | 102     | 2                    | 2   | 19                   | 0,19                      |
| 2020 | 2   | 63              | 102     | 2                    | 3   | 19                   | 0,16                      |
| 2020 | 2   | 63              | 102     | 2                    | 4   | 19                   | 0,15                      |
| 2020 | 2   | 63              | 102     | 2                    | 5   | 10                   | 0,12                      |
| 2020 | 2   | 63              | 102     | 2                    | 6   | 19                   | 0,13                      |
| 2020 | 2   | 63              | 102     | 2                    | 7   | 10                   | 0,13                      |
| 2020 | 2   | 63              | 102     | 2                    | 8   | 10                   | 0,15                      |
| 2020 | 2   | 63              | 102     | 2                    | 9   | 20                   | 0,15                      |
| 2020 | 2   | 63              | 102     | 2                    | 10  | 19                   | 0,14                      |
| 2020 | 2   | 63              | 102     | 2                    | 11  | 10                   | 0,15                      |
| 2020 | 2   | 63              | 102     | 2                    | 12  | 10                   | 0,39                      |
| 2020 | 2   | 63              | 102     | 2                    | 13  | 10                   | 1,19                      |
| 2020 | 2   | 63              | 102     | 2                    | 14  | 10                   | 0,13                      |
| 2020 | 2   | 63              | 102     | 2                    | 15  | 10                   | 0,13                      |
| 2020 | 2   | 63              | 102     | 2                    | 16  | 20                   | 0,12                      |
| 2020 | 2   | 63              | 102     | 2                    | 17  | 10                   | 0,12                      |
| 2020 | 2   | 63              | 102     | 2                    | 18  | 10                   | 0,13                      |
| 2020 | 2   | 63              | 102     | 2                    | 19  | 19                   | 0,20                      |
| 2020 | 2   | 63              | 102     | 2                    | 20  | 10                   | 0,15                      |
| 2020 | 2   | 63              | 102     | 2                    | 21  | 10                   | 0,14                      |
| 2020 | 2   | 63              | 102     | 2                    | 22  | 10                   | 0,14                      |
| 2020 | 2   | 63              | 102     | 2                    | 23  | 19                   | 0,16                      |
| 2020 | 2   | 63              | 102     | 2                    | 24  | 10                   | 0,13                      |
| 2020 | 2   | 63              | 102     | 2                    | 25  | 10                   | 0,16                      |
| 2020 | 2   | 63              | 102     | 2                    | 26  | 10                   | 0,14                      |
| 2020 | 2   | 63              | 102     | 2                    | 27  | 19                   | 0,19                      |
| 2020 | 2   | 63              | 102     | 2                    | 28  | 10                   | 0,14                      |
| 2020 | 2   | 63              | 102     | 2                    | 29  | 10                   | 0,13                      |
| 2020 | 2   | 66              | 102     | 1                    | 1   | 19                   | 0,35                      |
| 2020 | 2   | 66              | 102     | 1                    | 2   | 19                   | 0,53                      |
| 2020 | 2   | 66              | 102     | 1                    | 3   | 19                   | 0,43                      |
| 2020 | 2   | 66              | 102     | 1                    | 4   | 19                   | 0,32                      |
| 2020 | 2   | 66              | 102     | 1                    | 5   | 19                   | 0,40                      |
| 2020 | 2   | 66              | 102     | 1                    | 6   | 19                   | 0,49                      |
| 2020 | 2   | 66              | 102     | 1                    | 7   | 19                   | 0,45                      |
| 2020 | 2   | 66              | 102     | 1                    | 8   | 19                   | 0,31                      |
| 2020 | 2   | 66              | 102     | 1                    | 9   | 19                   | 0,36                      |
| 2020 | 2   | 66              | 102     | 1                    | 10  | 19                   | 0,33                      |
| 2020 | 2   | 66              | 102     | 1                    | 11  | 19                   | 0,34                      |
| 2020 | 2   | 66              | 102     | 1                    | 12  | 19                   | 0,36                      |
| 2020 | 2   | 66              | 102     | 1                    | 13  | 19                   | 0,43                      |
| 2020 | 2   | 66              | 102     | 1                    | 14  | 19                   | 0,38                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 66              | 102     | 1                    | 15  | 19                   | 0,49                      |
| 2020 | 2   | 66              | 102     | 1                    | 16  | 19                   | 0,42                      |
| 2020 | 2   | 66              | 102     | 1                    | 17  | 19                   | 0,33                      |
| 2020 | 2   | 66              | 102     | 1                    | 18  | 19                   | 0,32                      |
| 2020 | 2   | 66              | 102     | 1                    | 19  | 19                   | 0,36                      |
| 2020 | 2   | 66              | 102     | 1                    | 20  | 19                   | 0,40                      |
| 2020 | 2   | 66              | 102     | 1                    | 21  | 19                   | 0,40                      |
| 2020 | 2   | 66              | 102     | 1                    | 22  | 19                   | 0,45                      |
| 2020 | 2   | 66              | 102     | 1                    | 23  | 19                   | 0,47                      |
| 2020 | 2   | 66              | 102     | 1                    | 24  | 19                   | 0,41                      |
| 2020 | 2   | 66              | 102     | 1                    | 25  | 19                   | 0,59                      |
| 2020 | 2   | 66              | 102     | 1                    | 26  | 19                   | 0,43                      |
| 2020 | 2   | 66              | 102     | 1                    | 27  | 19                   | 0,43                      |
| 2020 | 2   | 66              | 102     | 1                    | 28  | 19                   | 0,43                      |
| 2020 | 2   | 66              | 102     | 1                    | 29  | 19                   | 0,52                      |
| 2020 | 2   | 66              | 102     | 2                    | 1   | 10                   | 0,25                      |
| 2020 | 2   | 66              | 102     | 2                    | 2   | 20                   | 0,45                      |
| 2020 | 2   | 66              | 102     | 2                    | 3   | 19                   | 0,24                      |
| 2020 | 2   | 66              | 102     | 2                    | 4   | 10                   | 0,39                      |
| 2020 | 2   | 66              | 102     | 2                    | 5   | 10                   | 0,35                      |
| 2020 | 2   | 66              | 102     | 2                    | 6   | 10                   | 0,23                      |
| 2020 | 2   | 66              | 102     | 2                    | 7   | 10                   | 0,31                      |
| 2020 | 2   | 66              | 102     | 2                    | 8   | 10                   | 0,32                      |
| 2020 | 2   | 66              | 102     | 2                    | 9   | 20                   | 0,24                      |
| 2020 | 2   | 66              | 102     | 2                    | 10  | 10                   | 0,92                      |
| 2020 | 2   | 66              | 102     | 2                    | 11  | 10                   | 0,17                      |
| 2020 | 2   | 66              | 102     | 2                    | 12  | 10                   | 0,18                      |
| 2020 | 2   | 66              | 102     | 2                    | 13  | 19                   | 0,23                      |
| 2020 | 2   | 66              | 102     | 2                    | 14  | 10                   | 0,20                      |
| 2020 | 2   | 66              | 102     | 2                    | 15  | 10                   | 0,19                      |
| 2020 | 2   | 66              | 102     | 2                    | 16  | 20                   | 0,22                      |
| 2020 | 2   | 66              | 102     | 2                    | 17  | 19                   | 0,36                      |
| 2020 | 2   | 66              | 102     | 2                    | 18  | 10                   | 0,18                      |
| 2020 | 2   | 66              | 102     | 2                    | 19  | 10                   | 0,23                      |
| 2020 | 2   | 66              | 102     | 2                    | 20  | 10                   | 0,18                      |
| 2020 | 2   | 66              | 102     | 2                    | 21  | 10                   | 0,22                      |
| 2020 | 2   | 66              | 102     | 2                    | 22  | 11                   | 0,17                      |
| 2020 | 2   | 66              | 102     | 2                    | 23  | 20                   | 0,23                      |
| 2020 | 2   | 66              | 102     | 2                    | 24  | 10                   | 0,17                      |
| 2020 | 2   | 66              | 102     | 2                    | 25  | 19                   | 0,31                      |
| 2020 | 2   | 66              | 102     | 2                    | 26  | 19                   | 0,22                      |
| 2020 | 2   | 66              | 102     | 2                    | 27  | 10                   | 0,21                      |
| 2020 | 2   | 66              | 102     | 2                    | 28  | 19                   | 0,22                      |
| 2020 | 2   | 66              | 102     | 2                    | 29  | 10                   | 0,20                      |
| 2020 | 2   | 68              | 102     | 1                    | 1   | 19                   | 0,32                      |
| 2020 | 2   | 68              | 102     | 1                    | 2   | 19                   | 0,37                      |
| 2020 | 2   | 68              | 102     | 1                    | 3   | 19                   | 0,58                      |
| 2020 | 2   | 68              | 102     | 1                    | 4   | 19                   | 0,67                      |
| 2020 | 2   | 68              | 102     | 1                    | 5   | 19                   | 0,68                      |
| 2020 | 2   | 68              | 102     | 1                    | 6   | 19                   | 0,51                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 68              | 102     | 1                    | 7   | 19                   | 0,60                      |
| 2020 | 2   | 68              | 102     | 1                    | 8   | 19                   | 0,33                      |
| 2020 | 2   | 68              | 102     | 1                    | 9   | 19                   | 0,42                      |
| 2020 | 2   | 68              | 102     | 1                    | 10  | 19                   | 0,38                      |
| 2020 | 2   | 68              | 102     | 1                    | 11  | 19                   | 0,98                      |
| 2020 | 2   | 68              | 102     | 1                    | 12  | 19                   | 0,84                      |
| 2020 | 2   | 68              | 102     | 1                    | 13  | 19                   | 0,54                      |
| 2020 | 2   | 68              | 102     | 1                    | 14  | 19                   | 0,50                      |
| 2020 | 2   | 68              | 102     | 1                    | 15  | 19                   | 0,34                      |
| 2020 | 2   | 68              | 102     | 1                    | 16  | 19                   | 0,30                      |
| 2020 | 2   | 68              | 102     | 1                    | 17  | 19                   | 1,03                      |
| 2020 | 2   | 68              | 102     | 1                    | 18  | 19                   | 0,65                      |
| 2020 | 2   | 68              | 102     | 1                    | 19  | 19                   | 0,55                      |
| 2020 | 2   | 68              | 102     | 1                    | 20  | 19                   | 0,46                      |
| 2020 | 2   | 68              | 102     | 1                    | 21  | 19                   | 0,51                      |
| 2020 | 2   | 68              | 102     | 1                    | 22  | 19                   | 0,37                      |
| 2020 | 2   | 68              | 102     | 1                    | 23  | 19                   | 0,51                      |
| 2020 | 2   | 68              | 102     | 1                    | 24  | 19                   | 0,46                      |
| 2020 | 2   | 68              | 102     | 1                    | 25  | 19                   | 0,54                      |
| 2020 | 2   | 68              | 102     | 1                    | 26  | 19                   | 1,95                      |
| 2020 | 2   | 68              | 102     | 1                    | 27  | 19                   | 0,58                      |
| 2020 | 2   | 68              | 102     | 1                    | 28  | 19                   | 0,52                      |
| 2020 | 2   | 68              | 102     | 1                    | 29  | 19                   | 0,32                      |
| 2020 | 2   | 68              | 102     | 2                    | 1   | 10                   | 0,35                      |
| 2020 | 2   | 68              | 102     | 2                    | 2   | 19                   | 0,31                      |
| 2020 | 2   | 68              | 102     | 2                    | 3   | 18                   | 0,33                      |
| 2020 | 2   | 68              | 102     | 2                    | 4   | 10                   | 0,30                      |
| 2020 | 2   | 68              | 102     | 2                    | 5   | 19                   | 0,45                      |
| 2020 | 2   | 68              | 102     | 2                    | 6   | 10                   | 0,22                      |
| 2020 | 2   | 68              | 102     | 2                    | 7   | 10                   | 0,22                      |
| 2020 | 2   | 68              | 102     | 2                    | 8   | 10                   | 0,51                      |
| 2020 | 2   | 68              | 102     | 2                    | 9   | 11                   | 0,28                      |
| 2020 | 2   | 68              | 102     | 2                    | 10  | 10                   | 0,23                      |
| 2020 | 2   | 68              | 102     | 2                    | 11  | 19                   | 0,21                      |
| 2020 | 2   | 68              | 102     | 2                    | 12  | 18                   | 0,28                      |
| 2020 | 2   | 68              | 102     | 2                    | 13  | 19                   | 0,31                      |
| 2020 | 2   | 68              | 102     | 2                    | 14  | 10                   | 0,27                      |
| 2020 | 2   | 68              | 102     | 2                    | 15  | 10                   | 0,23                      |
| 2020 | 2   | 68              | 102     | 2                    | 16  | 19                   | 0,39                      |
| 2020 | 2   | 68              | 102     | 2                    | 17  | 10                   | 0,33                      |
| 2020 | 2   | 68              | 102     | 2                    | 18  | 18                   | 0,27                      |
| 2020 | 2   | 68              | 102     | 2                    | 19  | 19                   | 0,44                      |
| 2020 | 2   | 68              | 102     | 2                    | 20  | 10                   | 0,26                      |
| 2020 | 2   | 68              | 102     | 2                    | 21  | 10                   | 1,07                      |
| 2020 | 2   | 68              | 102     | 2                    | 22  | 10                   | 0,43                      |
| 2020 | 2   | 68              | 102     | 2                    | 23  | 19                   | 0,33                      |
| 2020 | 2   | 68              | 102     | 2                    | 24  | 10                   | 0,21                      |
| 2020 | 2   | 68              | 102     | 2                    | 25  | 19                   | 0,28                      |
| 2020 | 2   | 68              | 102     | 2                    | 26  | 10                   | 0,62                      |
| 2020 | 2   | 68              | 102     | 2                    | 27  | 10                   | 0,19                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 68              | 102     | 2                    | 28  | 10                   | 0,21                      |
| 2020 | 2   | 68              | 102     | 2                    | 29  | 10                   | 0,24                      |
| 2020 | 2   | 70              | 102     | 1                    | 1   | 19                   | 1,34                      |
| 2020 | 2   | 70              | 102     | 1                    | 2   | 19                   | 1,37                      |
| 2020 | 2   | 70              | 102     | 1                    | 3   | 19                   | 2,67                      |
| 2020 | 2   | 70              | 102     | 1                    | 4   | 19                   | 2,65                      |
| 2020 | 2   | 70              | 102     | 1                    | 5   | 19                   | 2,90                      |
| 2020 | 2   | 70              | 102     | 1                    | 6   | 19                   | 1,95                      |
| 2020 | 2   | 70              | 102     | 1                    | 7   | 19                   | 2,92                      |
| 2020 | 2   | 70              | 102     | 1                    | 8   | 19                   | 1,18                      |
| 2020 | 2   | 70              | 102     | 1                    | 9   | 19                   | 1,33                      |
| 2020 | 2   | 70              | 102     | 1                    | 10  | 19                   | 2,98                      |
| 2020 | 2   | 70              | 102     | 1                    | 11  | 19                   | 3,73                      |
| 2020 | 2   | 70              | 102     | 1                    | 12  | 19                   | 2,45                      |
| 2020 | 2   | 70              | 102     | 1                    | 13  | 19                   | 2,35                      |
| 2020 | 2   | 70              | 102     | 1                    | 14  | 19                   | 1,81                      |
| 2020 | 2   | 70              | 102     | 1                    | 15  | 19                   | 1,44                      |
| 2020 | 2   | 70              | 102     | 1                    | 16  | 19                   | 2,13                      |
| 2020 | 2   | 70              | 102     | 1                    | 17  | 19                   | 2,21                      |
| 2020 | 2   | 70              | 102     | 1                    | 18  | 19                   | 2,06                      |
| 2020 | 2   | 70              | 102     | 1                    | 19  | 19                   | 2,09                      |
| 2020 | 2   | 70              | 102     | 1                    | 20  | 19                   | 2,81                      |
| 2020 | 2   | 70              | 102     | 1                    | 21  | 19                   | 1,91                      |
| 2020 | 2   | 70              | 102     | 1                    | 22  | 19                   | 1,56                      |
| 2020 | 2   | 70              | 102     | 1                    | 23  | 19                   | 1,43                      |
| 2020 | 2   | 70              | 102     | 1                    | 24  | 19                   | 2,27                      |
| 2020 | 2   | 70              | 102     | 1                    | 25  | 19                   | 1,76                      |
| 2020 | 2   | 70              | 102     | 1                    | 26  | 19                   | 1,97                      |
| 2020 | 2   | 70              | 102     | 1                    | 27  | 19                   | 2,61                      |
| 2020 | 2   | 70              | 102     | 1                    | 28  | 19                   | 1,55                      |
| 2020 | 2   | 70              | 102     | 1                    | 29  | 19                   | 1,48                      |
| 2020 | 2   | 70              | 102     | 2                    | 1   | 20                   | 1,44                      |
| 2020 | 2   | 70              | 102     | 2                    | 2   | 19                   | 0,35                      |
| 2020 | 2   | 70              | 102     | 2                    | 3   | 20                   | 0,53                      |
| 2020 | 2   | 70              | 102     | 2                    | 4   | 19                   | 0,41                      |
| 2020 | 2   | 70              | 102     | 2                    | 5   | 19                   | 0,72                      |
| 2020 | 2   | 70              | 102     | 2                    | 6   | 20                   | 3,17                      |
| 2020 | 2   | 70              | 102     | 2                    | 7   | 20                   | 0,37                      |
| 2020 | 2   | 70              | 102     | 2                    | 8   | 19                   | 0,46                      |
| 2020 | 2   | 70              | 102     | 2                    | 9   | 20                   | 0,51                      |
| 2020 | 2   | 70              | 102     | 2                    | 10  | 20                   | 0,45                      |
| 2020 | 2   | 70              | 102     | 2                    | 11  | 20                   | 0,66                      |
| 2020 | 2   | 70              | 102     | 2                    | 12  | 19                   | 0,47                      |
| 2020 | 2   | 70              | 102     | 2                    | 13  | 20                   | 0,32                      |
| 2020 | 2   | 70              | 102     | 2                    | 14  | 20                   | 0,60                      |
| 2020 | 2   | 70              | 102     | 2                    | 15  | 19                   | 0,40                      |
| 2020 | 2   | 70              | 102     | 2                    | 16  | 20                   | 0,42                      |
| 2020 | 2   | 70              | 102     | 2                    | 17  | 20                   | 0,40                      |
| 2020 | 2   | 70              | 102     | 2                    | 18  | 20                   | 0,43                      |
| 2020 | 2   | 70              | 102     | 2                    | 19  | 20                   | 0,48                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 70              | 102     | 2                    | 20  | 20                   | 0,43                      |
| 2020 | 2   | 70              | 102     | 2                    | 21  | 19                   | 0,33                      |
| 2020 | 2   | 70              | 102     | 2                    | 22  | 19                   | 0,51                      |
| 2020 | 2   | 70              | 102     | 2                    | 23  | 20                   | 0,40                      |
| 2020 | 2   | 70              | 102     | 2                    | 24  | 20                   | 1,69                      |
| 2020 | 2   | 70              | 102     | 2                    | 25  | 19                   | 0,47                      |
| 2020 | 2   | 70              | 102     | 2                    | 26  | 20                   | 2,40                      |
| 2020 | 2   | 70              | 102     | 2                    | 27  | 20                   | 0,39                      |
| 2020 | 2   | 70              | 102     | 2                    | 28  | 19                   | 0,34                      |
| 2020 | 2   | 70              | 102     | 2                    | 29  | 20                   | 0,39                      |
| 2020 | 2   | 73              | 102     | 1                    | 1   | 19                   | 0,40                      |
| 2020 | 2   | 73              | 102     | 1                    | 2   | 19                   | 0,43                      |
| 2020 | 2   | 73              | 102     | 1                    | 3   | 19                   | 0,86                      |
| 2020 | 2   | 73              | 102     | 1                    | 4   | 19                   | 0,87                      |
| 2020 | 2   | 73              | 102     | 1                    | 5   | 19                   | 0,87                      |
| 2020 | 2   | 73              | 102     | 1                    | 6   | 19                   | 1,11                      |
| 2020 | 2   | 73              | 102     | 1                    | 7   | 19                   | 0,56                      |
| 2020 | 2   | 73              | 102     | 1                    | 8   | 19                   | 0,39                      |
| 2020 | 2   | 73              | 102     | 1                    | 9   | 19                   | 0,39                      |
| 2020 | 2   | 73              | 102     | 1                    | 10  | 19                   | 0,63                      |
| 2020 | 2   | 73              | 102     | 1                    | 11  | 19                   | 0,75                      |
| 2020 | 2   | 73              | 102     | 1                    | 12  | 19                   | 0,73                      |
| 2020 | 2   | 73              | 102     | 1                    | 13  | 19                   | 0,76                      |
| 2020 | 2   | 73              | 102     | 1                    | 14  | 19                   | 0,49                      |
| 2020 | 2   | 73              | 102     | 1                    | 15  | 19                   | 0,40                      |
| 2020 | 2   | 73              | 102     | 1                    | 16  | 19                   | 0,41                      |
| 2020 | 2   | 73              | 102     | 1                    | 17  | 19                   | 0,50                      |
| 2020 | 2   | 73              | 102     | 1                    | 18  | 19                   | 0,44                      |
| 2020 | 2   | 73              | 102     | 1                    | 19  | 19                   | 0,56                      |
| 2020 | 2   | 73              | 102     | 1                    | 20  | 19                   | 0,44                      |
| 2020 | 2   | 73              | 102     | 1                    | 21  | 19                   | 0,44                      |
| 2020 | 2   | 73              | 102     | 1                    | 22  | 19                   | 0,56                      |
| 2020 | 2   | 73              | 102     | 1                    | 23  | 19                   | 0,64                      |
| 2020 | 2   | 73              | 102     | 1                    | 24  | 19                   | 0,85                      |
| 2020 | 2   | 73              | 102     | 1                    | 25  | 19                   | 1,03                      |
| 2020 | 2   | 73              | 102     | 1                    | 26  | 19                   | 1,20                      |
| 2020 | 2   | 73              | 102     | 1                    | 27  | 19                   | 1,13                      |
| 2020 | 2   | 73              | 102     | 1                    | 28  | 19                   | 0,82                      |
| 2020 | 2   | 73              | 102     | 1                    | 29  | 19                   | 0,57                      |
| 2020 | 2   | 73              | 102     | 2                    | 1   | 10                   | 0,20                      |
| 2020 | 2   | 73              | 102     | 2                    | 2   | 19                   | 0,49                      |
| 2020 | 2   | 73              | 102     | 2                    | 3   | 19                   | 0,59                      |
| 2020 | 2   | 73              | 102     | 2                    | 4   | 19                   | 0,66                      |
| 2020 | 2   | 73              | 102     | 2                    | 5   | 19                   | 0,78                      |
| 2020 | 2   | 73              | 102     | 2                    | 6   | 10                   | 0,44                      |
| 2020 | 2   | 73              | 102     | 2                    | 7   | 19                   | 0,51                      |
| 2020 | 2   | 73              | 102     | 2                    | 8   | 10                   | 0,43                      |
| 2020 | 2   | 73              | 102     | 2                    | 9   | 19                   | 0,37                      |
| 2020 | 2   | 73              | 102     | 2                    | 10  | 19                   | 0,82                      |
| 2020 | 2   | 73              | 102     | 2                    | 11  | 19                   | 2,43                      |





## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 73              | 102     | 2                    | 12  | 19                   | 0,74                      |
| 2020 | 2   | 73              | 102     | 2                    | 13  | 19                   | 0,65                      |
| 2020 | 2   | 73              | 102     | 2                    | 14  | 19                   | 0,89                      |
| 2020 | 2   | 73              | 102     | 2                    | 15  | 10                   | 0,73                      |
| 2020 | 2   | 73              | 102     | 2                    | 16  | 19                   | 0,34                      |
| 2020 | 2   | 73              | 102     | 2                    | 17  | 19                   | 0,64                      |
| 2020 | 2   | 73              | 102     | 2                    | 18  | 19                   | 0,56                      |
| 2020 | 2   | 73              | 102     | 2                    | 19  | 19                   | 1,11                      |
| 2020 | 2   | 73              | 102     | 2                    | 20  | 19                   | 0,47                      |
| 2020 | 2   | 73              | 102     | 2                    | 21  | 19                   | 0,59                      |
| 2020 | 2   | 73              | 102     | 2                    | 22  | 10                   | 0,36                      |
| 2020 | 2   | 73              | 102     | 2                    | 23  | 19                   | 0,36                      |
| 2020 | 2   | 73              | 102     | 2                    | 24  | 19                   | 0,51                      |
| 2020 | 2   | 73              | 102     | 2                    | 25  | 19                   | 0,57                      |
| 2020 | 2   | 73              | 102     | 2                    | 26  | 19                   | 0,42                      |
| 2020 | 2   | 73              | 102     | 2                    | 27  | 19                   | 0,87                      |
| 2020 | 2   | 73              | 102     | 2                    | 28  | 19                   | 0,61                      |
| 2020 | 2   | 73              | 102     | 2                    | 29  | 10                   | 0,37                      |
| 2020 | 2   | 76              | 102     | 1                    | 1   | 19                   | 0,28                      |
| 2020 | 2   | 76              | 102     | 1                    | 2   | 19                   | 0,26                      |
| 2020 | 2   | 76              | 102     | 1                    | 3   | 19                   | 0,28                      |
| 2020 | 2   | 76              | 102     | 1                    | 4   | 19                   | 0,34                      |
| 2020 | 2   | 76              | 102     | 1                    | 5   | 19                   | 0,33                      |
| 2020 | 2   | 76              | 102     | 1                    | 6   | 19                   | 0,30                      |
| 2020 | 2   | 76              | 102     | 1                    | 7   | 19                   | 0,34                      |
| 2020 | 2   | 76              | 102     | 1                    | 8   | 10                   | 0,34                      |
| 2020 | 2   | 76              | 102     | 1                    | 9   | 19                   | 0,37                      |
| 2020 | 2   | 76              | 102     | 1                    | 10  | 19                   | 0,36                      |
| 2020 | 2   | 76              | 102     | 1                    | 11  | 19                   | 0,37                      |
| 2020 | 2   | 76              | 102     | 1                    | 12  | 19                   | 0,34                      |
| 2020 | 2   | 76              | 102     | 1                    | 13  | 19                   | 0,49                      |
| 2020 | 2   | 76              | 102     | 1                    | 14  | 19                   | 0,35                      |
| 2020 | 2   | 76              | 102     | 1                    | 15  | 10                   | 0,32                      |
| 2020 | 2   | 76              | 102     | 1                    | 16  | 19                   | 0,33                      |
| 2020 | 2   | 76              | 102     | 1                    | 17  | 19                   | 0,29                      |
| 2020 | 2   | 76              | 102     | 1                    | 18  | 19                   | 0,27                      |
| 2020 | 2   | 76              | 102     | 1                    | 19  | 19                   | 0,34                      |
| 2020 | 2   | 76              | 102     | 1                    | 20  | 19                   | 0,38                      |
| 2020 | 2   | 76              | 102     | 1                    | 21  | 19                   | 0,31                      |
| 2020 | 2   | 76              | 102     | 1                    | 22  | 10                   | 0,33                      |
| 2020 | 2   | 76              | 102     | 1                    | 23  | 19                   | 0,30                      |
| 2020 | 2   | 76              | 102     | 1                    | 24  | 19                   | 0,31                      |
| 2020 | 2   | 76              | 102     | 1                    | 25  | 19                   | 0,41                      |
| 2020 | 2   | 76              | 102     | 1                    | 26  | 19                   | 0,41                      |
| 2020 | 2   | 76              | 102     | 1                    | 27  | 19                   | 0,44                      |
| 2020 | 2   | 76              | 102     | 1                    | 28  | 19                   | 0,45                      |
| 2020 | 2   | 76              | 102     | 1                    | 29  | 10                   | 0,42                      |
| 2020 | 2   | 76              | 102     | 2                    | 1   | 10                   | 0,88                      |
| 2020 | 2   | 76              | 102     | 2                    | 2   | 20                   | 1,16                      |
| 2020 | 2   | 76              | 102     | 2                    | 3   | 10                   | 1,11                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 76              | 102     | 2                    | 4   | 10                   | 0,44                      |
| 2020 | 2   | 76              | 102     | 2                    | 5   | 10                   | 0,43                      |
| 2020 | 2   | 76              | 102     | 2                    | 6   | 10                   | 0,54                      |
| 2020 | 2   | 76              | 102     | 2                    | 7   | 10                   | 2,35                      |
| 2020 | 2   | 76              | 102     | 2                    | 8   | 10                   | 0,63                      |
| 2020 | 2   | 76              | 102     | 2                    | 9   | 20                   | 0,35                      |
| 2020 | 2   | 76              | 102     | 2                    | 10  | 11                   | 0,20                      |
| 2020 | 2   | 76              | 102     | 2                    | 11  | 11                   | 1,38                      |
| 2020 | 2   | 76              | 102     | 2                    | 12  | 10                   | 0,19                      |
| 2020 | 2   | 76              | 102     | 2                    | 13  | 10                   | 0,33                      |
| 2020 | 2   | 76              | 102     | 2                    | 14  | 10                   | 0,31                      |
| 2020 | 2   | 76              | 102     | 2                    | 15  | 10                   | 0,34                      |
| 2020 | 2   | 76              | 102     | 2                    | 16  | 20                   | 0,24                      |
| 2020 | 2   | 76              | 102     | 2                    | 17  | 10                   | 0,21                      |
| 2020 | 2   | 76              | 102     | 2                    | 18  | 10                   | 0,21                      |
| 2020 | 2   | 76              | 102     | 2                    | 19  | 10                   | 0,18                      |
| 2020 | 2   | 76              | 102     | 2                    | 20  | 10                   | 0,25                      |
| 2020 | 2   | 76              | 102     | 2                    | 21  | 10                   | 0,60                      |
| 2020 | 2   | 76              | 102     | 2                    | 22  | 11                   | 0,56                      |
| 2020 | 2   | 76              | 102     | 2                    | 23  | 19                   | 0,56                      |
| 2020 | 2   | 76              | 102     | 2                    | 24  | 10                   | 0,80                      |
| 2020 | 2   | 76              | 102     | 2                    | 25  | 10                   | 0,64                      |
| 2020 | 2   | 76              | 102     | 2                    | 26  | 10                   | 0,53                      |
| 2020 | 2   | 76              | 102     | 2                    | 27  | 10                   | 0,23                      |
| 2020 | 2   | 76              | 102     | 2                    | 28  | 10                   | 0,37                      |
| 2020 | 2   | 76              | 102     | 2                    | 29  | 10                   | 0,56                      |
| 2020 | 2   | 8               | 102     | 1                    | 1   | 19                   | 0,32                      |
| 2020 | 2   | 8               | 102     | 1                    | 2   | 19                   | 0,36                      |
| 2020 | 2   | 8               | 102     | 1                    | 3   | 19                   | 1,00                      |
| 2020 | 2   | 8               | 102     | 1                    | 4   | 19                   | 0,32                      |
| 2020 | 2   | 8               | 102     | 1                    | 5   | 19                   | 0,37                      |
| 2020 | 2   | 8               | 102     | 1                    | 6   | 19                   | 0,39                      |
| 2020 | 2   | 8               | 102     | 1                    | 7   | 19                   | 0,30                      |
| 2020 | 2   | 8               | 102     | 1                    | 8   | 19                   | 0,26                      |
| 2020 | 2   | 8               | 102     | 1                    | 9   | 19                   | 0,33                      |
| 2020 | 2   | 8               | 102     | 1                    | 10  | 19                   | 0,34                      |
| 2020 | 2   | 8               | 102     | 1                    | 11  | 19                   | 0,25                      |
| 2020 | 2   | 8               | 102     | 1                    | 12  | 19                   | 0,33                      |
| 2020 | 2   | 8               | 102     | 1                    | 13  | 19                   | 0,30                      |
| 2020 | 2   | 8               | 102     | 1                    | 14  | 19                   | 0,47                      |
| 2020 | 2   | 8               | 102     | 1                    | 15  | 19                   | 0,25                      |
| 2020 | 2   | 8               | 102     | 1                    | 16  | 19                   | 0,21                      |
| 2020 | 2   | 8               | 102     | 1                    | 17  | 19                   | 0,36                      |
| 2020 | 2   | 8               | 102     | 1                    | 18  | 19                   | 0,36                      |
| 2020 | 2   | 8               | 102     | 1                    | 19  | 19                   | 0,35                      |
| 2020 | 2   | 8               | 102     | 1                    | 20  | 19                   | 0,41                      |
| 2020 | 2   | 8               | 102     | 1                    | 21  | 19                   | 0,30                      |
| 2020 | 2   | 8               | 102     | 1                    | 22  | 10                   | 0,39                      |
| 2020 | 2   | 8               | 102     | 1                    | 23  | 11                   | 0,31                      |
| 2020 | 2   | 8               | 102     | 1                    | 24  | 10                   | 0,37                      |



INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 8               | 102     | 1                    | 25  | 19                   | 0,30                      |
| 2020 | 2   | 8               | 102     | 1                    | 26  | 19                   | 0,39                      |
| 2020 | 2   | 8               | 102     | 1                    | 27  | 19                   | 1,19                      |
| 2020 | 2   | 8               | 102     | 1                    | 28  | 19                   | 1,34                      |
| 2020 | 2   | 8               | 102     | 1                    | 29  | 19                   | 0,46                      |
| 2020 | 2   | 8               | 102     | 2                    | 1   | 10                   | 0,27                      |
| 2020 | 2   | 8               | 102     | 2                    | 2   | 11                   | 0,27                      |
| 2020 | 2   | 8               | 102     | 2                    | 3   | 10                   | 0,37                      |
| 2020 | 2   | 8               | 102     | 2                    | 4   | 10                   | 0,23                      |
| 2020 | 2   | 8               | 102     | 2                    | 5   | 10                   | 0,20                      |
| 2020 | 2   | 8               | 102     | 2                    | 6   | 10                   | 0,20                      |
| 2020 | 2   | 8               | 102     | 2                    | 7   | 10                   | 0,24                      |
| 2020 | 2   | 8               | 102     | 2                    | 8   | 10                   | 0,22                      |
| 2020 | 2   | 8               | 102     | 2                    | 9   | 11                   | 0,25                      |
| 2020 | 2   | 8               | 102     | 2                    | 10  | 19                   | 0,23                      |
| 2020 | 2   | 8               | 102     | 2                    | 11  | 10                   | 0,18                      |
| 2020 | 2   | 8               | 102     | 2                    | 12  | 10                   | 0,35                      |
| 2020 | 2   | 8               | 102     | 2                    | 13  | 10                   | 0,23                      |
| 2020 | 2   | 8               | 102     | 2                    | 14  | 10                   | 0,27                      |
| 2020 | 2   | 8               | 102     | 2                    | 15  | 10                   | 0,20                      |
| 2020 | 2   | 8               | 102     | 2                    | 16  | 11                   | 0,91                      |
| 2020 | 2   | 8               | 102     | 2                    | 17  | 10                   | 0,20                      |
| 2020 | 2   | 8               | 102     | 2                    | 18  | 10                   | 0,46                      |
| 2020 | 2   | 8               | 102     | 2                    | 19  | 10                   | 0,23                      |
| 2020 | 2   | 8               | 102     | 2                    | 20  | 10                   | 1,75                      |
| 2020 | 2   | 8               | 102     | 2                    | 21  | 10                   | 0,18                      |
| 2020 | 2   | 8               | 102     | 2                    | 22  | 10                   | 0,19                      |
| 2020 | 2   | 8               | 102     | 2                    | 23  | 11                   | 0,22                      |
| 2020 | 2   | 8               | 102     | 2                    | 24  | 11                   | 0,21                      |
| 2020 | 2   | 8               | 102     | 2                    | 25  | 10                   | 0,23                      |
| 2020 | 2   | 8               | 102     | 2                    | 26  | 10                   | 0,56                      |
| 2020 | 2   | 8               | 102     | 2                    | 27  | 10                   | 0,25                      |
| 2020 | 2   | 8               | 102     | 2                    | 28  | 10                   | 0,15                      |
| 2020 | 2   | 8               | 102     | 2                    | 29  | 11                   | 0,25                      |
| 2020 | 2   | 81              | 102     | 1                    | 1   | 19                   | 0,63                      |
| 2020 | 2   | 81              | 102     | 1                    | 2   | 19                   | 1,02                      |
| 2020 | 2   | 81              | 102     | 1                    | 3   | 19                   | 1,44                      |
| 2020 | 2   | 81              | 102     | 1                    | 4   | 19                   | 2,38                      |
| 2020 | 2   | 81              | 102     | 1                    | 5   | 19                   | 0,96                      |
| 2020 | 2   | 81              | 102     | 1                    | 6   | 19                   | 1,58                      |
| 2020 | 2   | 81              | 102     | 1                    | 7   | 19                   | 1,80                      |
| 2020 | 2   | 81              | 102     | 1                    | 8   | 19                   | 1,05                      |
| 2020 | 2   | 81              | 102     | 1                    | 9   | 19                   | 0,96                      |
| 2020 | 2   | 81              | 102     | 1                    | 10  | 19                   | 0,76                      |
| 2020 | 2   | 81              | 102     | 1                    | 11  | 19                   | 1,73                      |
| 2020 | 2   | 81              | 102     | 1                    | 12  | 19                   | 2,08                      |
| 2020 | 2   | 81              | 102     | 1                    | 13  | 19                   | 0,88                      |
| 2020 | 2   | 81              | 102     | 1                    | 14  | 19                   | 0,77                      |
| 2020 | 2   | 81              | 102     | 1                    | 15  | 19                   | 0,31                      |
| 2020 | 2   | 81              | 102     | 1                    | 16  | 19                   | 1,31                      |



INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 81              | 102     | 1                    | 17  | 19                   | 3,45                      |
| 2020 | 2   | 81              | 102     | 1                    | 18  | 19                   | 3,46                      |
| 2020 | 2   | 81              | 102     | 1                    | 19  | 19                   | 3,39                      |
| 2020 | 2   | 81              | 102     | 1                    | 20  | 19                   | 2,46                      |
| 2020 | 2   | 81              | 102     | 1                    | 21  | 19                   | 3,45                      |
| 2020 | 2   | 81              | 102     | 1                    | 22  | 19                   | 1,44                      |
| 2020 | 2   | 81              | 102     | 1                    | 23  | 19                   | 2,33                      |
| 2020 | 2   | 81              | 102     | 1                    | 24  | 19                   | 2,69                      |
| 2020 | 2   | 81              | 102     | 1                    | 25  | 19                   | 4,83                      |
| 2020 | 2   | 81              | 102     | 1                    | 26  | 19                   | 3,98                      |
| 2020 | 2   | 81              | 102     | 1                    | 27  | 19                   | 5,58                      |
| 2020 | 2   | 81              | 102     | 1                    | 28  | 19                   | 2,19                      |
| 2020 | 2   | 81              | 102     | 1                    | 29  | 19                   | 2,32                      |
| 2020 | 2   | 81              | 102     | 2                    | 1   | 19                   | 0,71                      |
| 2020 | 2   | 81              | 102     | 2                    | 2   | 19                   | 0,84                      |
| 2020 | 2   | 81              | 102     | 2                    | 3   | 19                   | 0,68                      |
| 2020 | 2   | 81              | 102     | 2                    | 4   | 19                   | 1,04                      |
| 2020 | 2   | 81              | 102     | 2                    | 5   | 19                   | 0,56                      |
| 2020 | 2   | 81              | 102     | 2                    | 6   | 19                   | 0,81                      |
| 2020 | 2   | 81              | 102     | 2                    | 7   | 19                   | 0,72                      |
| 2020 | 2   | 81              | 102     | 2                    | 8   | 19                   | 0,79                      |
| 2020 | 2   | 81              | 102     | 2                    | 9   | 19                   | 0,87                      |
| 2020 | 2   | 81              | 102     | 2                    | 10  | 19                   | 0,83                      |
| 2020 | 2   | 81              | 102     | 2                    | 11  | 19                   | 0,49                      |
| 2020 | 2   | 81              | 102     | 2                    | 12  | 19                   | 0,51                      |
| 2020 | 2   | 81              | 102     | 2                    | 13  | 19                   | 0,58                      |
| 2020 | 2   | 81              | 102     | 2                    | 14  | 19                   | 1,37                      |
| 2020 | 2   | 81              | 102     | 2                    | 15  | 19                   | 0,93                      |
| 2020 | 2   | 81              | 102     | 2                    | 16  | 19                   | 0,75                      |
| 2020 | 2   | 81              | 102     | 2                    | 17  | 19                   | 0,40                      |
| 2020 | 2   | 81              | 102     | 2                    | 18  | 19                   | 0,59                      |
| 2020 | 2   | 81              | 102     | 2                    | 19  | 19                   | 0,49                      |
| 2020 | 2   | 81              | 102     | 2                    | 20  | 19                   | 0,54                      |
| 2020 | 2   | 81              | 102     | 2                    | 21  | 19                   | 0,67                      |
| 2020 | 2   | 81              | 102     | 2                    | 22  | 19                   | 0,49                      |
| 2020 | 2   | 81              | 102     | 2                    | 23  | 19                   | 0,44                      |
| 2020 | 2   | 81              | 102     | 2                    | 24  | 19                   | 0,53                      |
| 2020 | 2   | 81              | 102     | 2                    | 25  | 19                   | 0,72                      |
| 2020 | 2   | 81              | 102     | 2                    | 26  | 19                   | 0,38                      |
| 2020 | 2   | 81              | 102     | 2                    | 27  | 19                   | 0,56                      |
| 2020 | 2   | 81              | 102     | 2                    | 28  | 19                   | 0,53                      |
| 2020 | 2   | 81              | 102     | 2                    | 29  | 19                   | 0,75                      |
| 2020 | 2   | 85              | 102     | 1                    | 1   | 19                   | 3,93                      |
| 2020 | 2   | 85              | 102     | 1                    | 2   | 19                   | 2,24                      |
| 2020 | 2   | 85              | 102     | 1                    | 3   | 19                   | 9,14                      |
| 2020 | 2   | 85              | 102     | 1                    | 4   | 19                   | 6,26                      |
| 2020 | 2   | 85              | 102     | 1                    | 5   | 19                   | 3,73                      |
| 2020 | 2   | 85              | 102     | 1                    | 6   | 19                   | 2,37                      |
| 2020 | 2   | 85              | 102     | 1                    | 7   | 19                   | 2,15                      |
| 2020 | 2   | 85              | 102     | 1                    | 8   | 19                   | 0,82                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 85              | 102     | 1                    | 9   | 19                   | 0,70                      |
| 2020 | 2   | 85              | 102     | 1                    | 10  | 19                   | 1,43                      |
| 2020 | 2   | 85              | 102     | 1                    | 11  | 19                   | 1,69                      |
| 2020 | 2   | 85              | 102     | 1                    | 12  | 19                   | 1,68                      |
| 2020 | 2   | 85              | 102     | 1                    | 13  | 19                   | 1,71                      |
| 2020 | 2   | 85              | 102     | 1                    | 14  | 19                   | 3,04                      |
| 2020 | 2   | 85              | 102     | 1                    | 15  | 19                   | 2,33                      |
| 2020 | 2   | 85              | 102     | 1                    | 16  | 19                   | 0,54                      |
| 2020 | 2   | 85              | 102     | 1                    | 17  | 19                   | 1,32                      |
| 2020 | 2   | 85              | 102     | 1                    | 18  | 19                   | 2,48                      |
| 2020 | 2   | 85              | 102     | 1                    | 19  | 19                   | 2,04                      |
| 2020 | 2   | 85              | 102     | 1                    | 20  | 19                   | 2,04                      |
| 2020 | 2   | 85              | 102     | 1                    | 21  | 19                   | 2,79                      |
| 2020 | 2   | 85              | 102     | 1                    | 22  | 19                   | 0,80                      |
| 2020 | 2   | 85              | 102     | 1                    | 23  | 19                   | 0,71                      |
| 2020 | 2   | 85              | 102     | 1                    | 24  | 19                   | 1,35                      |
| 2020 | 2   | 85              | 102     | 1                    | 25  | 19                   | 1,71                      |
| 2020 | 2   | 85              | 102     | 1                    | 26  | 19                   | 1,97                      |
| 2020 | 2   | 85              | 102     | 1                    | 27  | 19                   | 2,20                      |
| 2020 | 2   | 85              | 102     | 1                    | 28  | 19                   | 1,59                      |
| 2020 | 2   | 85              | 102     | 1                    | 29  | 19                   | 0,84                      |
| 2020 | 2   | 85              | 102     | 2                    | 1   | 19                   | 0,35                      |
| 2020 | 2   | 85              | 102     | 2                    | 2   | 19                   | 0,55                      |
| 2020 | 2   | 85              | 102     | 2                    | 3   | 18                   | 0,34                      |
| 2020 | 2   | 85              | 102     | 2                    | 4   | 19                   | 0,50                      |
| 2020 | 2   | 85              | 102     | 2                    | 5   | 19                   | 0,36                      |
| 2020 | 2   | 85              | 102     | 2                    | 6   | 19                   | 0,59                      |
| 2020 | 2   | 85              | 102     | 2                    | 7   | 19                   | 0,43                      |
| 2020 | 2   | 85              | 102     | 2                    | 8   | 19                   | 0,93                      |
| 2020 | 2   | 85              | 102     | 2                    | 9   | 19                   | 0,29                      |
| 2020 | 2   | 85              | 102     | 2                    | 10  | 19                   | 0,45                      |
| 2020 | 2   | 85              | 102     | 2                    | 11  | 19                   | 0,24                      |
| 2020 | 2   | 85              | 102     | 2                    | 12  | 19                   | 0,20                      |
| 2020 | 2   | 85              | 102     | 2                    | 13  | 19                   | 0,24                      |
| 2020 | 2   | 85              | 102     | 2                    | 14  | 19                   | 0,22                      |
| 2020 | 2   | 85              | 102     | 2                    | 15  | 19                   | 0,24                      |
| 2020 | 2   | 85              | 102     | 2                    | 16  | 19                   | 0,22                      |
| 2020 | 2   | 85              | 102     | 2                    | 17  | 19                   | 0,22                      |
| 2020 | 2   | 85              | 102     | 2                    | 18  | 19                   | 0,22                      |
| 2020 | 2   | 85              | 102     | 2                    | 19  | 19                   | 0,22                      |
| 2020 | 2   | 85              | 102     | 2                    | 20  | 19                   | 0,25                      |
| 2020 | 2   | 85              | 102     | 2                    | 21  | 19                   | 0,28                      |
| 2020 | 2   | 85              | 102     | 2                    | 22  | 19                   | 0,21                      |
| 2020 | 2   | 85              | 102     | 2                    | 23  | 19                   | 0,25                      |
| 2020 | 2   | 85              | 102     | 2                    | 24  | 19                   | 1,57                      |
| 2020 | 2   | 85              | 102     | 2                    | 25  | 19                   | 0,25                      |
| 2020 | 2   | 85              | 102     | 2                    | 26  | 19                   | 0,26                      |
| 2020 | 2   | 85              | 102     | 2                    | 27  | 19                   | 0,26                      |
| 2020 | 2   | 85              | 102     | 2                    | 28  | 19                   | 0,21                      |
| 2020 | 2   | 85              | 102     | 2                    | 29  | 19                   | 0,23                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 86              | 102     | 1                    | 1   | 19                   | 0,41                      |
| 2020 | 2   | 86              | 102     | 1                    | 2   | 19                   | 0,29                      |
| 2020 | 2   | 86              | 102     | 1                    | 3   | 19                   | 0,37                      |
| 2020 | 2   | 86              | 102     | 1                    | 4   | 19                   | 0,34                      |
| 2020 | 2   | 86              | 102     | 1                    | 5   | 19                   | 0,37                      |
| 2020 | 2   | 86              | 102     | 1                    | 6   | 19                   | 0,35                      |
| 2020 | 2   | 86              | 102     | 1                    | 7   | 19                   | 0,36                      |
| 2020 | 2   | 86              | 102     | 1                    | 8   | 19                   | 0,40                      |
| 2020 | 2   | 86              | 102     | 1                    | 9   | 20                   | 0,29                      |
| 2020 | 2   | 86              | 102     | 1                    | 10  | 19                   | 0,35                      |
| 2020 | 2   | 86              | 102     | 1                    | 11  | 20                   | 3,26                      |
| 2020 | 2   | 86              | 102     | 1                    | 12  | 19                   | 0,41                      |
| 2020 | 2   | 86              | 102     | 1                    | 13  | 19                   | 0,42                      |
| 2020 | 2   | 86              | 102     | 1                    | 14  | 19                   | 0,30                      |
| 2020 | 2   | 86              | 102     | 1                    | 15  | 19                   | 0,28                      |
| 2020 | 2   | 86              | 102     | 1                    | 16  | 19                   | 0,35                      |
| 2020 | 2   | 86              | 102     | 1                    | 17  | 19                   | 0,29                      |
| 2020 | 2   | 86              | 102     | 1                    | 18  | 19                   | 0,36                      |
| 2020 | 2   | 86              | 102     | 1                    | 19  | 19                   | 0,41                      |
| 2020 | 2   | 86              | 102     | 1                    | 20  | 19                   | 0,37                      |
| 2020 | 2   | 86              | 102     | 1                    | 21  | 19                   | 0,46                      |
| 2020 | 2   | 86              | 102     | 1                    | 22  | 19                   | 0,45                      |
| 2020 | 2   | 86              | 102     | 1                    | 23  | 19                   | 0,41                      |
| 2020 | 2   | 86              | 102     | 1                    | 24  | 19                   | 0,36                      |
| 2020 | 2   | 86              | 102     | 1                    | 25  | 19                   | 0,45                      |
| 2020 | 2   | 86              | 102     | 1                    | 26  | 19                   | 0,33                      |
| 2020 | 2   | 86              | 102     | 1                    | 27  | 19                   | 0,37                      |
| 2020 | 2   | 86              | 102     | 1                    | 28  | 19                   | 0,39                      |
| 2020 | 2   | 86              | 102     | 1                    | 29  | 19                   | 0,32                      |
| 2020 | 2   | 86              | 102     | 2                    | 1   | 19                   | 0,69                      |
| 2020 | 2   | 86              | 102     | 2                    | 2   | 20                   | 0,75                      |
| 2020 | 2   | 86              | 102     | 2                    | 3   | 20                   | 0,36                      |
| 2020 | 2   | 86              | 102     | 2                    | 4   | 20                   | 1,88                      |
| 2020 | 2   | 86              | 102     | 2                    | 5   | 20                   | 0,28                      |
| 2020 | 2   | 86              | 102     | 2                    | 6   | 19                   | 1,22                      |
| 2020 | 2   | 86              | 102     | 2                    | 7   | 19                   | 0,91                      |
| 2020 | 2   | 86              | 102     | 2                    | 8   | 20                   | 3,25                      |
| 2020 | 2   | 86              | 102     | 2                    | 9   | 20                   | 3,44                      |
| 2020 | 2   | 86              | 102     | 2                    | 10  | 20                   | 2,34                      |
| 2020 | 2   | 86              | 102     | 2                    | 11  | 20                   | 3,37                      |
| 2020 | 2   | 86              | 102     | 2                    | 12  | 20                   | 0,57                      |
| 2020 | 2   | 86              | 102     | 2                    | 13  | 20                   | 0,53                      |
| 2020 | 2   | 86              | 102     | 2                    | 14  | 20                   | 2,22                      |
| 2020 | 2   | 86              | 102     | 2                    | 15  | 20                   | 2,82                      |
| 2020 | 2   | 86              | 102     | 2                    | 16  | 20                   | 2,42                      |
| 2020 | 2   | 86              | 102     | 2                    | 17  | 19                   | 2,67                      |
| 2020 | 2   | 86              | 102     | 2                    | 18  | 19                   | 3,40                      |
| 2020 | 2   | 86              | 102     | 2                    | 19  | 19                   | 3,26                      |
| 2020 | 2   | 86              | 102     | 2                    | 20  | 19                   | 2,88                      |
| 2020 | 2   | 86              | 102     | 2                    | 21  | 19                   | 1,98                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 86              | 102     | 2                    | 22  | 19                   | 1,63                      |
| 2020 | 2   | 86              | 102     | 2                    | 23  | 20                   | 0,81                      |
| 2020 | 2   | 86              | 102     | 2                    | 24  | 19                   | 0,83                      |
| 2020 | 2   | 86              | 102     | 2                    | 25  | 20                   | 1,30                      |
| 2020 | 2   | 86              | 102     | 2                    | 26  | 20                   | 0,50                      |
| 2020 | 2   | 86              | 102     | 2                    | 27  | 20                   | 3,05                      |
| 2020 | 2   | 86              | 102     | 2                    | 28  | 19                   | 0,76                      |
| 2020 | 2   | 86              | 102     | 2                    | 29  | 20                   | 0,42                      |
| 2020 | 2   | 88              | 102     | 1                    | 1   | 19                   | 0,00                      |
| 2020 | 2   | 88              | 102     | 1                    | 2   | 20                   | 0,12                      |
| 2020 | 2   | 88              | 102     | 1                    | 3   | 20                   | 0,14                      |
| 2020 | 2   | 88              | 102     | 1                    | 4   | 20                   | 0,00                      |
| 2020 | 2   | 88              | 102     | 1                    | 5   | 19                   | 0,00                      |
| 2020 | 2   | 88              | 102     | 1                    | 6   | 19                   | 0,00                      |
| 2020 | 2   | 88              | 102     | 1                    | 7   | 20                   | 0,11                      |
| 2020 | 2   | 88              | 102     | 1                    | 8   | 21                   | 0,00                      |
| 2020 | 2   | 88              | 102     | 1                    | 9   | 19                   | 0,00                      |
| 2020 | 2   | 88              | 102     | 1                    | 10  | 20                   | 0,00                      |
| 2020 | 2   | 88              | 102     | 1                    | 11  | 21                   | 0,18                      |
| 2020 | 2   | 88              | 102     | 1                    | 12  | 19                   | 0,09                      |
| 2020 | 2   | 88              | 102     | 1                    | 13  | 19                   | 0,11                      |
| 2020 | 2   | 88              | 102     | 1                    | 14  | 20                   | 0,10                      |
| 2020 | 2   | 88              | 102     | 1                    | 15  | 20                   | 0,00                      |
| 2020 | 2   | 88              | 102     | 1                    | 16  | 19                   | 0,00                      |
| 2020 | 2   | 88              | 102     | 1                    | 17  | 20                   | 0,23                      |
| 2020 | 2   | 88              | 102     | 1                    | 18  | 20                   | 0,23                      |
| 2020 | 2   | 88              | 102     | 1                    | 19  | 19                   | 0,19                      |
| 2020 | 2   | 88              | 102     | 1                    | 20  | 20                   | 0,25                      |
| 2020 | 2   | 88              | 102     | 1                    | 21  | 20                   | 0,00                      |
| 2020 | 2   | 88              | 102     | 1                    | 22  | 19                   | 0,11                      |
| 2020 | 2   | 88              | 102     | 1                    | 23  | 19                   | 0,36                      |
| 2020 | 2   | 88              | 102     | 1                    | 24  | 19                   | 0,33                      |
| 2020 | 2   | 88              | 102     | 1                    | 25  | 20                   | 0,12                      |
| 2020 | 2   | 88              | 102     | 1                    | 26  | 21                   | 0,25                      |
| 2020 | 2   | 88              | 102     | 1                    | 27  | 20                   | 0,37                      |
| 2020 | 2   | 88              | 102     | 1                    | 28  | 9                    | 0,19                      |
| 2020 | 2   | 88              | 102     | 1                    | 29  | 20                   | 0,33                      |
| 2020 | 2   | 88              | 102     | 2                    | 1   | 20                   | 0,84                      |
| 2020 | 2   | 88              | 102     | 2                    | 2   | 20                   | 1,31                      |
| 2020 | 2   | 88              | 102     | 2                    | 3   | 20                   | 1,04                      |
| 2020 | 2   | 88              | 102     | 2                    | 4   | 20                   | 0,99                      |
| 2020 | 2   | 88              | 102     | 2                    | 5   | 20                   | 0,89                      |
| 2020 | 2   | 88              | 102     | 2                    | 6   | 20                   | 1,33                      |
| 2020 | 2   | 88              | 102     | 2                    | 7   | 20                   | 0,91                      |
| 2020 | 2   | 88              | 102     | 2                    | 8   | 20                   | 0,97                      |
| 2020 | 2   | 88              | 102     | 2                    | 9   | 20                   | 1,27                      |
| 2020 | 2   | 88              | 102     | 2                    | 10  | 20                   | 1,09                      |
| 2020 | 2   | 88              | 102     | 2                    | 11  | 20                   | 0,80                      |
| 2020 | 2   | 88              | 102     | 2                    | 12  | 20                   | 0,65                      |
| 2020 | 2   | 88              | 102     | 2                    | 13  | 20                   | 0,81                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 88              | 102     | 2                    | 14  | 20                   | 2,23                      |
| 2020 | 2   | 88              | 102     | 2                    | 15  | 20                   | 1,26                      |
| 2020 | 2   | 88              | 102     | 2                    | 16  | 20                   | 1,03                      |
| 2020 | 2   | 88              | 102     | 2                    | 17  | 19                   | 0,42                      |
| 2020 | 2   | 88              | 102     | 2                    | 18  | 20                   | 1,11                      |
| 2020 | 2   | 88              | 102     | 2                    | 19  | 19                   | 0,46                      |
| 2020 | 2   | 88              | 102     | 2                    | 20  | 11                   | 0,18                      |
| 2020 | 2   | 88              | 102     | 2                    | 21  | 9                    | 0,14                      |
| 2020 | 2   | 88              | 102     | 2                    | 22  | 20                   | 1,34                      |
| 2020 | 2   | 88              | 102     | 2                    | 23  | 20                   | 0,71                      |
| 2020 | 2   | 88              | 102     | 2                    | 24  | 19                   | 0,26                      |
| 2020 | 2   | 88              | 102     | 2                    | 25  | 19                   | 0,72                      |
| 2020 | 2   | 88              | 102     | 2                    | 26  | 20                   | 0,90                      |
| 2020 | 2   | 88              | 102     | 2                    | 27  | 20                   | 1,13                      |
| 2020 | 2   | 88              | 102     | 2                    | 28  | 19                   | 0,43                      |
| 2020 | 2   | 88              | 102     | 2                    | 29  | 19                   | 0,41                      |
| 2020 | 2   | 95              | 102     | 1                    | 1   | 19                   | 0,56                      |
| 2020 | 2   | 95              | 102     | 1                    | 2   | 19                   | 0,63                      |
| 2020 | 2   | 95              | 102     | 1                    | 3   | 19                   | 0,51                      |
| 2020 | 2   | 95              | 102     | 1                    | 4   | 19                   | 0,46                      |
| 2020 | 2   | 95              | 102     | 1                    | 5   | 19                   | 2,18                      |
| 2020 | 2   | 95              | 102     | 1                    | 6   | 19                   | 0,35                      |
| 2020 | 2   | 95              | 102     | 1                    | 7   | 19                   | 0,26                      |
| 2020 | 2   | 95              | 102     | 1                    | 8   | 19                   | 0,36                      |
| 2020 | 2   | 95              | 102     | 1                    | 9   | 19                   | 0,29                      |
| 2020 | 2   | 95              | 102     | 1                    | 10  | 19                   | 0,40                      |
| 2020 | 2   | 95              | 102     | 1                    | 11  | 18                   | 0,41                      |
| 2020 | 2   | 95              | 102     | 1                    | 12  | 19                   | 0,40                      |
| 2020 | 2   | 95              | 102     | 1                    | 13  | 18                   | 0,48                      |
| 2020 | 2   | 95              | 102     | 1                    | 14  | 19                   | 0,48                      |
| 2020 | 2   | 95              | 102     | 1                    | 15  | 18                   | 0,61                      |
| 2020 | 2   | 95              | 102     | 1                    | 16  | 19                   | 0,40                      |
| 2020 | 2   | 95              | 102     | 1                    | 17  | 19                   | 0,47                      |
| 2020 | 2   | 95              | 102     | 1                    | 18  | 18                   | 0,40                      |
| 2020 | 2   | 95              | 102     | 1                    | 19  | 19                   | 0,38                      |
| 2020 | 2   | 95              | 102     | 1                    | 20  | 19                   | 0,75                      |
| 2020 | 2   | 95              | 102     | 1                    | 21  | 19                   | 0,53                      |
| 2020 | 2   | 95              | 102     | 1                    | 22  | 19                   | 0,53                      |
| 2020 | 2   | 95              | 102     | 1                    | 23  | 18                   | 0,19                      |
| 2020 | 2   | 95              | 102     | 1                    | 24  | 19                   | 0,90                      |
| 2020 | 2   | 95              | 102     | 1                    | 25  | 18                   | 0,23                      |
| 2020 | 2   | 95              | 102     | 1                    | 26  | 19                   | 0,41                      |
| 2020 | 2   | 95              | 102     | 1                    | 27  | 19                   | 0,27                      |
| 2020 | 2   | 95              | 102     | 1                    | 28  | 19                   | 1,10                      |
| 2020 | 2   | 95              | 102     | 1                    | 29  | 19                   | 0,30                      |
| 2020 | 2   | 95              | 102     | 2                    | 1   | 19                   | 0,36                      |
| 2020 | 2   | 95              | 102     | 2                    | 2   | 19                   | 0,19                      |
| 2020 | 2   | 95              | 102     | 2                    | 3   | 19                   | 0,23                      |
| 2020 | 2   | 95              | 102     | 2                    | 4   | 19                   | 0,31                      |
| 2020 | 2   | 95              | 102     | 2                    | 5   | 19                   | 0,12                      |





## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 95              | 102     | 2                    | 6   | 19                   | 0,11                      |
| 2020 | 2   | 95              | 102     | 2                    | 7   | 19                   | 0,18                      |
| 2020 | 2   | 95              | 102     | 2                    | 8   | 20                   | 0,49                      |
| 2020 | 2   | 95              | 102     | 2                    | 9   | 19                   | 0,13                      |
| 2020 | 2   | 95              | 102     | 2                    | 10  | 19                   | 0,14                      |
| 2020 | 2   | 95              | 102     | 2                    | 11  | 19                   | 0,13                      |
| 2020 | 2   | 95              | 102     | 2                    | 12  | 19                   | 0,05                      |
| 2020 | 2   | 95              | 102     | 2                    | 13  | 20                   | 0,36                      |
| 2020 | 2   | 95              | 102     | 2                    | 14  | 19                   | 0,08                      |
| 2020 | 2   | 95              | 102     | 2                    | 15  | 19                   | 0,21                      |
| 2020 | 2   | 95              | 102     | 2                    | 16  | 19                   | 0,12                      |
| 2020 | 2   | 95              | 102     | 2                    | 17  | 20                   | 0,19                      |
| 2020 | 2   | 95              | 102     | 2                    | 18  | 19                   | 0,08                      |
| 2020 | 2   | 95              | 102     | 2                    | 19  | 19                   | 0,23                      |
| 2020 | 2   | 95              | 102     | 2                    | 20  | 19                   | 0,23                      |
| 2020 | 2   | 95              | 102     | 2                    | 21  | 20                   | 0,55                      |
| 2020 | 2   | 95              | 102     | 2                    | 22  | 19                   | 0,14                      |
| 2020 | 2   | 95              | 102     | 2                    | 23  | 19                   | 0,48                      |
| 2020 | 2   | 95              | 102     | 2                    | 24  | 20                   | 0,11                      |
| 2020 | 2   | 95              | 102     | 2                    | 25  | 19                   | 0,22                      |
| 2020 | 2   | 95              | 102     | 2                    | 26  | 19                   | 0,41                      |
| 2020 | 2   | 95              | 102     | 2                    | 27  | 20                   | 0,20                      |
| 2020 | 2   | 95              | 102     | 2                    | 28  | 19                   | 0,33                      |
| 2020 | 2   | 95              | 102     | 2                    | 29  | 19                   | 0,36                      |
| 2020 | 2   | 99              | 102     | 1                    | 1   | 18                   | 0,34                      |
| 2020 | 2   | 99              | 102     | 1                    | 2   | 19                   | 0,20                      |
| 2020 | 2   | 99              | 102     | 1                    | 3   | 18                   | 0,23                      |
| 2020 | 2   | 99              | 102     | 1                    | 4   | 19                   | 0,38                      |
| 2020 | 2   | 99              | 102     | 1                    | 5   | 19                   | 0,47                      |
| 2020 | 2   | 99              | 102     | 1                    | 6   | 19                   | 0,44                      |
| 2020 | 2   | 99              | 102     | 1                    | 7   | 19                   | 0,64                      |
| 2020 | 2   | 99              | 102     | 1                    | 8   | 19                   | 0,37                      |
| 2020 | 2   | 99              | 102     | 1                    | 9   | 19                   | 0,39                      |
| 2020 | 2   | 99              | 102     | 1                    | 10  | 19                   | 0,34                      |
| 2020 | 2   | 99              | 102     | 1                    | 11  | 19                   | 0,25                      |
| 2020 | 2   | 99              | 102     | 1                    | 12  | 19                   | 0,44                      |
| 2020 | 2   | 99              | 102     | 1                    | 13  | 19                   | 0,20                      |
| 2020 | 2   | 99              | 102     | 1                    | 14  | 19                   | 0,29                      |
| 2020 | 2   | 99              | 102     | 1                    | 15  | 19                   | 0,20                      |
| 2020 | 2   | 99              | 102     | 1                    | 16  | 19                   | 0,23                      |
| 2020 | 2   | 99              | 102     | 1                    | 17  | 18                   | 0,21                      |
| 2020 | 2   | 99              | 102     | 1                    | 18  | 19                   | 0,39                      |
| 2020 | 2   | 99              | 102     | 1                    | 19  | 19                   | 0,44                      |
| 2020 | 2   | 99              | 102     | 1                    | 20  | 19                   | 0,33                      |
| 2020 | 2   | 99              | 102     | 1                    | 21  | 19                   | 0,22                      |
| 2020 | 2   | 99              | 102     | 1                    | 22  | 19                   | 0,26                      |
| 2020 | 2   | 99              | 102     | 1                    | 23  | 19                   | 0,27                      |
| 2020 | 2   | 99              | 102     | 1                    | 24  | 19                   | 0,38                      |
| 2020 | 2   | 99              | 102     | 1                    | 25  | 19                   | 0,44                      |
| 2020 | 2   | 99              | 102     | 1                    | 26  | 19                   | 0,33                      |



## INDICADORES CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MOVIL

### F2\_2\_PORC\_INT\_LLAM\_NO\_EXI\_DPTO - FEBRERO DE 2020

| ANNO | MES | ID DEPARTAMENTO | ID ZONA | ID_TECNOLOGIA ACCESO | DIA | HORA_PICO RESTO_DPTO | PORC_INTENTO LLAM_NO_EXIT |
|------|-----|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2020 | 2   | 99              | 102     | 1                    | 27  | 19                   | 0,27                      |
| 2020 | 2   | 99              | 102     | 1                    | 28  | 19                   | 0,24                      |
| 2020 | 2   | 99              | 102     | 1                    | 29  | 19                   | 0,41                      |
| 2020 | 2   | 99              | 102     | 2                    | 1   | 19                   | 4,25                      |
| 2020 | 2   | 99              | 102     | 2                    | 2   | 19                   | 3,93                      |
| 2020 | 2   | 99              | 102     | 2                    | 3   | 19                   | 3,80                      |
| 2020 | 2   | 99              | 102     | 2                    | 4   | 18                   | 2,54                      |
| 2020 | 2   | 99              | 102     | 2                    | 5   | 18                   | 0,28                      |
| 2020 | 2   | 99              | 102     | 2                    | 6   | 19                   | 0,33                      |
| 2020 | 2   | 99              | 102     | 2                    | 7   | 19                   | 0,16                      |
| 2020 | 2   | 99              | 102     | 2                    | 8   | 19                   | 0,11                      |
| 2020 | 2   | 99              | 102     | 2                    | 9   | 19                   | 0,02                      |
| 2020 | 2   | 99              | 102     | 2                    | 10  | 19                   | 0,21                      |
| 2020 | 2   | 99              | 102     | 2                    | 11  | 19                   | 0,29                      |
| 2020 | 2   | 99              | 102     | 2                    | 12  | 19                   | 0,09                      |
| 2020 | 2   | 99              | 102     | 2                    | 13  | 19                   | 0,08                      |
| 2020 | 2   | 99              | 102     | 2                    | 14  | 19                   | 0,18                      |
| 2020 | 2   | 99              | 102     | 2                    | 15  | 19                   | 0,17                      |
| 2020 | 2   | 99              | 102     | 2                    | 16  | 19                   | 0,28                      |
| 2020 | 2   | 99              | 102     | 2                    | 17  | 18                   | 0,14                      |
| 2020 | 2   | 99              | 102     | 2                    | 18  | 19                   | 0,32                      |
| 2020 | 2   | 99              | 102     | 2                    | 19  | 18                   | 0,17                      |
| 2020 | 2   | 99              | 102     | 2                    | 20  | 19                   | 0,21                      |
| 2020 | 2   | 99              | 102     | 2                    | 21  | 19                   | 0,30                      |
| 2020 | 2   | 99              | 102     | 2                    | 22  | 19                   | 0,27                      |
| 2020 | 2   | 99              | 102     | 2                    | 23  | 19                   | 0,14                      |
| 2020 | 2   | 99              | 102     | 2                    | 24  | 19                   | 0,21                      |
| 2020 | 2   | 99              | 102     | 2                    | 25  | 19                   | 0,17                      |
| 2020 | 2   | 99              | 102     | 2                    | 26  | 19                   | 0,04                      |
| 2020 | 2   | 99              | 102     | 2                    | 27  | 19                   | 0,23                      |
| 2020 | 2   | 99              | 102     | 2                    | 28  | 19                   | 0,17                      |
| 2020 | 2   | 99              | 102     | 2                    | 29  | 19                   | 0,17                      |